Adobe Workfront

Discover the Possibilities of Experience League

5 Top Questions and Answers

QUESTION #1 | What is the difference between Experience League and Adobe Digital Learning Services?

Available to all customers free of charge, Experience League should be your go-to for all things Workfront. Here you can find product documentation, how-to training videos, self-help resources, release notes, upcoming events and more! It is also the space to contact Customer Support, engage with a network of Workfront peers in the community, and submit product enhancements as Ideas.

Adobe Digital Learning Services (ADLS) is a paid, subscription-based training platform that provides comprehensive, hands-on learning. You can also register for Workfront boot camps and access on-demand courses taught by expert instructors with deep product experience. For more information on Learning Subscriptions, click here.

QUESTION #2 | Do I have to log in to Experience League to have access to free content?

For the most personalized experience, we encourage everyone to create an account and login. Areas like documentation, tutorials, and events can be accessed without signing in; however, when logged in, users can particpate in the Community and get course recommendations tailored to their specific interests, roles, and experience levels.

Once you have created your account, take a few minutes to ensure that your Experience League profile and Community Account settings reflect your preferences. Keep in mind that your Experience League profile is separate to that of your Workfront Community profile. For more information on how to take full advantage of the Community, check out our multi-series how-to guides.

Experience League Profile Pro-Tips	Community Account Settings Pro-Tips
Learning Interest - Workfront	Personal Info & Avatars – Name, Title, Picture
Role & Experience Level – Select all that apply	Preferences – Time Zone & Privacy
My Notification Preferences – Personalized Learning	Following & Notifications – Email Settings

Once your profile settings have been updated, familiarize yourself with the dropdown menus to make topics easier to find. There are 4 main sections: Learn, Documentation, Community and Support. Each section has unique benefits, so you will want to leverage all of them across your Workfront journey.

QUESTION #3 | When I search, I don't always get the expected results. How do I best use the Search functionality to find the answers I need?

First and foremost, Experience League includes content for multiple Adobe products – not just Workfront. To ensure that your results are strictly Workfront, select Workfront from the Product List in the Filters area on the left-hand side. Also, depending on where you initiated the search, the results, by default, will be based on your location in Experience League. For example, if you were on the Community and searched for Request Queues, you will by default see Community posts on that topic. To find additional results like that of documentation or tutorials, select All Categories, found under Content Type in the Filters area.

QUESTION #4 | Where can I find how-to videos or structured learning programs for Workfront?

On Experience League you can expect to find video Tutorials and Courses.

Organized by Workfront topic, Tutorials are short, how-to videos. They do not require an Experience League account and can be accessed by anyone. To share a tutorial, simply copy the URL.

Courses are a curated collection of lessons and require an Experience League account to track progress. If you are not logged in to Adobe Experience League, you will see Courses, however, if you are logged in, you will see Recommended Courses. Recommended courses are personalized based on your role and experience level, which can be selected in your profile. To share a course, click on the share icon underneath the course duration to the right of the page - this will copy the course URL.

QUESTION #5 | How do I stay informed and find the latest Workfront news?

Information is power and change is constant so oftentimes, it is the responsibility of the System Administrator to be knowledgeable and in the loop as to what is happening with Workfront and communicate any updates with users. There are a few places on Experience League that all System Admins should bookmark or at least be familiar with, and check on a regular basis:

- Product Releases—Review product enhancements and functionality recently released or coming soon to your Workfront instance, including off-schedule release features highlighted in yellow
- Upcoming Events—Register for upcoming webinars, workshops and open office hours
- Known Issues—View reported issues currently affecting Adobe Workfront
- Maintenance Updates—Check latest bug fixes

Remember that you also have a Workfront team to help you succeed. Every organization has an Account Manager so stay in touch with them. If you have questions or aren't sure where to go, between your Account Manager, Customer Support, the Community, or the Workfront Customer Success team (csatscale@adobe.com), you will get an answer or be pointed in the right direction!