

Module 5 - Mobile services and API

This toolkit is designed for Professional Developer Exam Aspirants. There are **six** Modules. Study Each module per week to stick to schedule. Technical Parts of applications are depicted in Videos, you can learn more about them from experience League. You can visit [Get prep page](#) to understand the contents and anticipate the learning journey.

This is Professional Exam, Developer toolkit Module 5. This module contains five sections.

5.1 Adobe Analytics: Email Marketing (ESP) Integration Case Study

Adobe Analytics: Email Marketing (ESP) Integration Case Study

Integrating with an Email Service Provider (ESP) has been one of the most popular integration use cases for Adobe Analytics customers for a long time. Many of these integrations were available as pre-built [Data Connectors](#) for Adobe Analytics. However Adobe has discontinued its support for Data Connectors and so many of our partners are now looking for an alternative integration method.

In this post, I'll break down what most of the email marketing Data Connector integrations do behind the scenes and describe how you can create something similar on your own when a Data Connector integration isn't available.

The basic idea

In Adobe Analytics you can see how many people have clicked through from an email campaign because you can track the campaign codes included in query string parameters on the link from the email. You can then see what users did from there on your site and tie that behavior back to click throughs. But what about before the user clicks through to your site? There are metrics like emails sent, emails opened, and emails unsubscribed that your email marketing provider has but that Adobe Analytics doesn't have. Those metrics need to be sent from your email marketing provider to Adobe Analytics so that they can also be taken into account when you're looking at your campaign's performance.

Going in the other direction, it can be really useful to pass information about your customers' behavior on your site from Adobe Analytics to your email marketing tool to use for re-marketing. For example, you might want to target people who abandoned their cart without purchasing. You can pass information about that group of people back to your email marketing tool from Adobe Analytics and target those people campaigns.

In the next section, I'll describe how you can get email metrics from your email marketing provider into Adobe Analytics. In the section after that I'll describe how to pass information from Adobe Analytics to your email marketing provider.

Getting data from your email marketing provider into Adobe Analytics

The first (and maybe most important) two pieces of data that you need to make sure you are getting from your email provider are the campaign ID and recipient ID. These IDs are usually included as query string parameters on the link in the email. You can use [processing rules](#) to copy these values into two separate eVars in Adobe Analytics without adding any code to your webpages. Alternatively, you could set up a rule in Adobe's tag manager [Adobe Experience Platform Launch](#) to capture these values. Whichever method you use, these two values need to be captured and placed into two separate eVars when a user comes to your site from one of your email campaigns.

The recipient ID will be used for re-marketing but you probably won't use it for any reporting within Adobe Analytics so we'll leave it aside for now and come back to it in the next section. For now, we'll focus on the campaign ID. These IDs are not very user-friendly—it would be difficult for your analysts to use them in reporting. So the next step is to get user-friendly data from your email marketing provider and use it to 'classify' (or provide metadata about) these IDs which your analysts can then use for reporting. For this, you'll use [classifications](#). You will need to work with email provider to upload a file that associates those campaign IDs with all sorts of metadata such as Message Name, Message Subject, Delivery Tool, Campaign Name, Category etc. Each of these pieces of metadata (or 'classifications') can then be used in Adobe Analytics as a report making life much easier on your analysts and giving them a lot of flexibility in the way they report on your email campaign performance. Check out [this documentation](#) for info on the Classifications API.

The second set of data that you'll want to get from your email provider is all of the metrics about your campaigns—emails sent, delivered, bounced, opened, unsubscribed, and clicked—that Adobe Analytics doesn't have. For these metrics, you'll want to use [Data Sources](#) (not to be confused with Data Connectors). Data Sources allow you to pull offline metrics into Adobe Analytics and associate them with eVars. The eVar that you'll want to associate these metrics with is your campaign eVar. Once these metrics are pulled into Adobe Analytics, you'll be able to see how your campaigns are doing from start to finish—from how many emails you sent to how many customers from that campaign converted on your website. Check out [this documentation](#) for information on the Data Sources API.

And that's it for getting data into Adobe Analytics. The next section describes how to get data back to your email marketing provider.

Getting data from Adobe Analytics to your email marketing provider

You can use Adobe Analytics to segment your users and then send this segment information back to your email marketing tool for retargeting. For example, you might want to create a segment of users that abandoned their carts without finishing the purchase. You could then use this information to target an email campaign to those users reminding them about their items sitting in their cart and maybe offering a discount or other incentive to finish the purchase.

Adobe Analytics' segmenting tool is very flexible so the types of segments you create to send back to your email marketing provider are limited only by your data and your imagination. Check out the documentation on [the segmenting tool](#) for more information.

Once you have those segments created, you'll need to send them back to your email marketing provider. You can do this by creating a [Data Warehouse](#) feed. Remember the recipient ID? Here's where you'll use it. You can set up the feed to include that recipient ID eVar and any segments that you want to associate with that ID (e.g., cart abandons, product views, product purchases etc.). Often Adobe Analytics clients also include the products variable, the email campaign ID eVar, and the date in their feeds. You'll need to coordinate with your email provider on the data you'll be sending them and they'll need an ftp site available to receive the data. Usually Adobe Analytics clients opt to send this data once a day but Data Warehouse can do other frequencies if you need. Check out [this documentation](#) on the Data Warehouse API (which is a part of the reporting API).

And that's it. Hopefully this gives you a good foundation for building your own custom integration between Adobe Analytics and your email provider. Reach out to [Adobe Consulting Services](#) if you need help building this custom integration.

For more information about Adobe Analytics integration tools in general and how to get an Adobe Analytics sandbox for building and testing your integration, check out [this article](#).

5.2 [Adobe Analytics APIs](#)

The endpoints described here are routed through analytics.adobe.io. In order to use these endpoints you must create an oAuth client that is subscribed to access the Adobe Analytics Reporting API.

[Annotations](#)

[GET/annotations](#)

Retrieves all annotations

[POST/annotations](#)

Create new annotation

[GET/annotations/{id}](#)

Get existing annotation

[PUT/annotations/{id}](#)

Update existing annotation

[DELETE/annotations/{id}](#)

Delete existing annotation

[Calculated Metrics](#)

[GET/calculatedmetrics](#)

Retrieve many calculated metrics

[POST/calculatedmetrics](#)

Create a new Calculated Metric

[GET/calculatedmetrics/functions](#)

Retrieve calculated metric functions

[GET/calculatedmetrics/functions/{id}](#)

Retrieve a calculated metric function by id

[POST/calculatedmetrics/validate](#)

Validate a calculated metric definition

[GET/calculatedmetrics/{id}](#)

Retrieve a single calculated metric by id

[PUT/calculatedmetrics/{id}](#)

Update an existing calculated metric

[DELETE/calculatedmetrics/{id}](#)

Deletion of Calculated Metrics by Id

[Component Meta Data](#)

[GET/componentmetadata/shares](#)

Returns all components that have been shared by the current user (meeting the paging restriction)

[POST/componentmetadata/shares](#)

Share 1 component with 1 user

[PUT/componentmetadata/shares](#)

Share components with users. WARNING: Authoritative; deletes/overwrites all pre-existing shares for the given components

[POST/componentmetadata/shares/component/search](#)

Search for shares for several components at once

[GET/componentmetadata/shares/{id}](#)

Returns details about a specific share

[DELETE/componentmetadata/shares/{id}](#)

Deletes the share with the given id

[GET/componentmetadata/shares/sharedto/me](#)

Returns all component ids that have shared to the current user

[POST/componentmetadata/tags/component/search](#)

search for tags for several components at once

[GET/componentmetadata/tags](#)

Returns a list of tags for the current user's company

[POST/componentmetadata/tags](#)

Saves the given tag(s) for the current user's company

[DELETE/componentmetadata/tags](#)

Disassociates all tags from the given components

[GET/componentmetadata/tags/search](#)

Retrieves a tags for a given component by componentId and componentType

[PUT/componentmetadata/tags/tagitems](#)

Tag a component with one or many tags at once. WARNING: Authoritative; deletes/overwrites all pre-existing associations

[GET/componentmetadata/tags/{id}](#)

Retrieves an tag by its id

[DELETE/componentmetadata/tags/{id}](#)

Removes the tagId and all associations from that tag to any components

[GET/componentmetadata/tags/tagnames](#)

Retrieves component ids associated with the given tag names

[Date Ranges](#)

[GET/dateranges/{id}](#)

Retrieves configuration for a DateRange.

[**PUT**/dateranges/{id}](#)

Updates configuration for a date range.

[**DELETE**/dateranges/{id}](#)

deletes a date range.

[**GET**/dateranges](#)

Returns a list of dateranges for the user

[**POST**/dateranges](#)

Creates a single date range.

[Dimensions](#)

[**GET**/dimensions](#)

Returns a list of dimensions for a given report suite.

[**GET**/dimensions/{id}](#)

Returns a dimension for the given report suite

[Metrics](#)

[**GET**/metrics](#)

Returns a list of metrics for the given report suite

[**GET**/metrics/{id}](#)

Returns a metric for the given report suite

[Projects](#)

[**GET**/projects/{id}](#)

Retrieves configuration for a Project.

[**PUT**/projects/{id}](#)

Updates configuration for a project.

[**DELETE**/projects/{id}](#)

deletes a project.

[**POST**/projects/validate](#)

Validates a Project definition

[**GET**/projects](#)

Returns a list of projects for the user

[**POST**/projects](#)

Creates a single project.

[Reports](#)

[**POST**/reports](#)

Runs a report for the request in the post body

[**GET**/reports/topItems](#)

Runs a top items report for the request in the post body

[Segments](#)

[**GET**/segments](#)

Retrieve All Segments

[**POST**/segments](#)

Creates Segment

[**POST**/segments/validate](#)

Validate a Segment

[**GET**/segments/{id}](#)

Get a Single Segment

[**PUT**/segments/{id}](#)

Update a Segment

[DELETE/segments/{id}](#)

Delete Segment

[Users](#)

[GET/users](#)

Returns a list of users for the current user's login company

[GET/users/me](#)

Get the current user

[Usage Logs](#)

[GET/auditlogs/usage](#)

Retrieves usage and access logs for the search criteria provided.

Models

AlternateVariableNames{

```
name          string
baseName      string
curatedName   string
```

}

AnalyticsAnnotation{

```
id            string
name          string
description   string
dateRange     string
color         stringEnum:
              Array [ 9 ]
applyToAllReports boolean
scope         AnnotationScope{...}
createdDate   string($date-time)
modifiedDate  string($date-time)
modifiedById  string
tags          [...]
shares        [...]
approved      boolean
favorite      boolean
usageSummary  {...}
systemUserOwned boolean
owner         Owner{...}
companyId     integer($int32)
reportSuiteName string
rsid         string
```

}

AnnotationScope{

```
metrics  [...]
filters  [...]
```

}

AnalyticsAsrErrorResponse{

```
errorDescription string
errorCode         string
errorId          string
```

}

AnalyticsCalculatedMetric{

```

id          string
           readOnly: true

           System generated id

name        string
description string
rsid        string

           The report suite id for which the component was created/updated

reportSuiteName string
              readOnly: true

           The report suite name for which the component was created/updated

owner       Owner{...}
polarity    string

           Set metric polarity, which indicates whether it's good or bad if a
           given metric goes up. Default=positive

           Enum:
           Array [ 2 ]
precision   integer($int32)

           Number of decimal places to include in calculated metric result

type        stringEnum:
           Array [ 4 ]

definition* CalculatedMetricDef{...}
categories  [...]
tags        [...]
siteTitle   string
modified    string($date-time)
created     string($date-time)
           readOnly: true

           Calculated metric creation date

```

```

}
AnalyticsDimension{
  id          string
  title       string
  name        string
  type        stringEnum:
             Array [ 8 ]
  category    string
  categories  [...]
  support     [...]
  pathable    boolean
  parent      string
  extraTitleInfo string
  segmentable boolean
  reportable  [...]
  description string

```

```

    allowedForReporting boolean
    noneSettings      NoneSettings{...}
    tags              [...]
}
AnalyticsMetric{
    id                string
    title             string
    name              string
    type              stringEnum:
                    Array [ 8 ]
    extraTitleInfo   string
    category          string
    categories        [...]
    support           [...]
    allocation        boolean
    precision         integer($int32)
    calculated        boolean
    segmentable       boolean
    description       string
    polarity          stringEnum:
                    Array [ 2 ]
    helpLink          string
    allowedForReporting boolean
    tags              [...]
}
AnalyticsProject{
    id                string
                    readOnly: true

                    System generated id

    name              string
    description        string
    rsid              string

                    The report suite id for which the component was created/updated

    reportSuiteName   string
                    readOnly: true

                    The report suite name for which the component was
                    created/updated

    migratedIds       [...]
    companyTemplate   boolean
    template          boolean
    type              stringEnum:
                    Array [ 2 ]
    definition         JsonNode{...}
    externalReferences {...}
    accessLevel       string
    versionNotes      string
    tags              [...]
    shares            [...]
    approved          boolean
    favorite           boolean
    usageSummary      {...}
    complexity         {...}
    owner             Owner{...}
    siteTitle         string

```



```

    modified      string($date-time)
    created       string($date-time)
}
AnalyticsSegment{
    name          string

                    A name for the segment.

    description   string

                    A description of the segment.

    rsid         string

                    The report suite id.

    reportSuiteName string

                    The friendly name for the report suite id.

    owner        Owner{...}
    definition    AnalyticsSegmentDefinition{...}
    compatibility SegmentCompatibility{...}
    definitionLastModified string($date-time)
    categories    [...]
    siteTitle     string

                    A name for the report suite. This is deprecated and should
                    use the report suite name instead.

    tags         [...]
    modified     string($date-time)
    created      string($date-time)
}
AnalyticsSegmentResponseItem{
    id          string

                    Id of the segment.

    name        string

                    A name for the segment.

    description string

                    A description of the segment.

    rsid       string

                    The report suite id.

    reportSuiteName string

```

The friendly name for the report suite id.

```
owner           Owner{...}
definition      AnalyticsSegmentDefinition{...}
compatibility   SegmentCompatibility{...}
definitionLastModified string($date-time)
categories      [...]
siteTitle       string
```

A name for the report suite. This is deprecated and should use the report suite name instead.

```
tags            [...]
modified        string($date-time)
created         string($date-time)
```

```
}
```

AnalyticsSegmentDefinition{

```
container       {...}
func            string
version         [...]
```

```
}
```

AnalyticsUser{

```
companyId        integer($int32)
loginId          integer($int32)
login            string
changePassword   boolean
createDate       string($date-time)
disabled         boolean
email            string
firstName        string
fullName         string
imsUserId        string
lastName         string
lastAccess       string($date-time)
phoneNumber      string
tempLoginEnd     string($date-time)
title            string
```

```
}
```

CalcMetricFunction{

```
id              string
```

Calculated Metric Function ID

```
category        string
```

Calculated Metric Function category

```
persistable     boolean
```

If a Calculated Metric Function is persistable

```
name            string
```

Calculated Metric Function name

```
namespace       string
```

```

        Calculated Metric Function namespace
description      string
                Calculated Metric Function description
exampleKey      string
                Calculated Metric Function example key
example         string
                Calculated Metric Function example
definition      CalcMetricFunctionDef{...}
}
CalcMetricFunctionDef{
    func          string
    parameters    [...]
    formula       {...}
    version       [...]
}
CalcMetricFunctionParameter{
    func          string
    name          string
    type          string
    friendlyNameKey string
    descKey       string
    friendlyName  string
    description   string
    default-value {...}
}
CalculatedMetricDef{
}
CalculatedMetricErrorStatus{
    errorCode      stringEnum:
                  Array [ 29 ]
    errorDescription string
    errorId        string
    errorDetails   {...}
    rootCauseService string
}
CalendarType{
    rsid          string
    type          stringEnum:
                  Array [ 6 ]
    anchorDate    string($date-time)
}
ComponentSearch{
    componentType string
    componentIds  [...]
}
CuratedComponent{
    componentId*  string
    componentType string
    curatedName   string
}
DeleteResponse{

```

```

    result          string
    message         string
}
ExpandedDateRange{
    id              string
    name            string
    description     string
    modified        string($date-time)
    companyId       integer($int32)
    owner           {...}
    definition      {...}
    template        boolean
    createDate      string($date-time)
    disabledDate    string($date-time)
    alternateVariableNames AlternateVariableNames {...}
    curatedItem     boolean
    imsOrgId        string
    systemUserOwned boolean
    tags            [...]
    shares          [...]
    approved        boolean
    favorite        boolean
    usageSummary    {...}
}
JsonNode{
    valueNode       boolean
    floatingPointNumber boolean
    containerNode   boolean
    missingNode     boolean
    pojo            boolean
    integralNumber  boolean
    short           boolean
    int             boolean
    long            boolean
    double          boolean
    bigDecimal      boolean
    bigInteger      boolean
    textual         boolean
    binary          boolean
    float           boolean
    nodeType        stringEnum:
                    Array [ 9 ]
    boolean         boolean
    number          boolean
    object          boolean
    array           boolean
    null            boolean
}
Locale{
    language        string
    script          string
    country         string
    variant         string
    extensionKeys   [...]
    unicodeLocaleAttributes [...]
    unicodeLocaleKeys [...]
    iso3Language    string
    iso3Country     string
    displayLanguage string
    displayScript   string
    displayCountry  string
    displayVariant  string
}

```

```

        displayName          string
    }
    NoneSettings{
        includeNoneByDefault boolean
        noneChangeable       boolean
    }
    Owner{
        id*                integer($int32)

                           the login id of the owner

        name               string

                           the friendly full login name of the owner, included when the expansion
                           parameter ownerFullName is true

        login              string

                           the friendly full login name of the owner, included when the expansion
                           parameter ownerFullName is true
    }
}
ProjectCompatibility{
    valid                  boolean
    validatorVersion      string
    message                string
}
RankedColumnError{
    columnId               string
    errorCode               stringEnum:
                          Array [ 8 ]
    errorId                string
    errorDescription       string
}
RankedColumnMetaData{
    dimension               ReportDimension{...}
    columnIds               [...]
    columnErrors            [...]
}
RankedReportData{
    totalPages              integer($int32)
    firstPage               boolean
    lastPage                boolean
    numberOfElements        integer($int32)
    number                  integer($int32)
    totalElements           integer($int32)
    message                 string
    request                 RankedRequest{...}
    reportId                string
    columns                 RankedColumnMetaData{...}
    rows                    [...]
    summaryData             RankedSummaryData{...}
}
RankedRequest{
    rsid                    string
    dimension                string
    locale                   Locale{...}
}

```

```

    globalFilters      [...]
    search             ReportSearch{...}
    settings           RankedSettings{...}
    statistics         RankedStatistics{...}
    metricContainer    ReportMetrics{...}
    rowContainer       ReportRows{...}
    anchorDate         string
}
RankedSettings{
    limit              integer($int32)
    page               integer($int32)
    dimensionSort      string
    countRepeatInstances boolean
    reflectRequest     boolean
    includeAnomalyDetection boolean
    includePercentChange boolean
    includeLatLong     boolean
    nonesBehavior      string
}
RankedStatistics{
    functions          [...]
    ignoreZeroes      boolean
}
RankedSummaryData{
}
ReportDimension{
    id                 string
    type               stringEnum:
                      Array [ 8 ]
}
ReportErrorStatus{
    errorCode          stringEnum:
                      Array [ 29 ]
    errorDescription  string
    errorId           string
    errorDetails      {...}
    rootCauseService string
}
ReportFilter{
    id                 string
    type               stringEnum:
                      Array [ 4 ]
    dimension          string
    itemId             string
    itemIds            [...]
    segmentId         string
    segmentDefinition AnalyticsSegmentDefinition{...}
    dateRange         string
    excludeItemIds    [...]
}
ReportMetric{
    id                 string
    columnId          string
    filters            [...]
    sort              string
    metricDefinition  {...}
    predictive        ReportMetricPredictiveSettings{...}
}

```

```
ReportMetricPredictiveSettings{
  anomalyConfidence  number($double)
}
```

```
ReportMetrics{
  metricFilters  [...]
  metrics        [...]
}
```

```
ReportRow{
  rowId          string
  filters        [...]
}
```

```
ReportRows{
  rowFilters     [...]
  rows           [...]
}
```

```
ReportSearch{
  clause          string
  excludeItemIds [...]
  itemIds         [...]
  includeSearchTotal boolean
  empty           boolean
}
```

```
Row{
  itemId          string
  value           string
  rowId           string
  data            [...]
  dataExpected   [...]
  dataUpperBound [...]
  dataLowerBound [...]
  dataAnomalyDetected [...]
  percentChange  [...]
  latitude        number($double)
  longitude       number($double)
}
```

```
RowItem{
  itemId          string
  value           string
}
```

```
SavedSharedComponent{
  componentType  string
  componentId    string
  shares         [...]
}
```

```
ScopeFilter{
  id             string
  operator       string
  dimensionType  string
  terms         [...]
  componentType  string
}
```

```
ScopeMetric{
  id             string
  componentType  string
}
```

```
SegmentCompatibility{
  valid          boolean
  message        string
  validator_version string
  supported_products [...]
}
```

```

    supported_schema    [...]
    supported_features  [...]
}
Share{
    shareId             string
    imsOrgId            string
    shareToId           integer($int32)
    shareToImsId       string
    shareToType         string
    shareFromImsId     string
    componentType      string
    componentId        string
    shareToDisplayName  string
    shareToLogin        string
    accessLevel        string
}
SharedComponent{
    componentType      string
    componentId        string
    shares             [...]
}
SharedToEntity{
    shareToId          integer($int32)
    shareToImsId       string
    shareToType        string
    accessLevel        string
}
Tag{
    description:
                    Tag Model

    id              integer($int32)
                    the tag id

    name            string
                    the tag name

    description     string
                    the tag
                    description

    components      [...]
}
TaggedComponent{
    componentType      string
    componentId        string
    tags              [...]
}
TimezoneSettings{
    currentTimezoneOffset number($float)
    name                string
    timezoneZoneinfo    string
    timezoneId          integer($int32)
}
UnhashReportData{
    totalPages         integer($int32)
}

```



```

    firstPage          boolean
    lastPage           boolean
    numberOfElements  integer($int32)
    number             integer($int32)
    totalElements     integer($int32)
    message            string
    reportId           string
    searchAnd          string
    searchOr           string
    searchNot          string
    searchPhrase       string
    oberonRequestXML  string
    oberonResponseXML string
    rows              [...]
}
ResponsePageUsageLogDto{
    content            [...]
    totalElements     integer($int64)
    lastPage           boolean
    numberOfElements  integer($int64)
    totalPages        integer($int32)
    firstPage         boolean
    sort              string
    size              integer($int32)
    number            integer($int32)
}
UsageLogDto{
    dateCreated        string($date-time)
    eventDescription   string
    ipAddress          string
    rsid               string
    eventType          string
    login              string
}

```

5.3 Welcome to the enterprise and teams admin guide

Visit [here](#) to watch a video and learn how you can use the Adobe Admin Console to manage your Adobe entitlements across your entire organization.

1. Plan your deployment
 1. Basic concepts
 1. Licensing
 2. Identity
 3. User management
 4. App deployment

5. [Admin Console overview](#)
 6. [Admin roles](#)
 2. [Deployment Guides](#)
 1. [Named User deployment guide](#)
 2. [SDL deployment guide](#)
 3. [Deploy Adobe Acrobat](#)
 3. [Deploy Creative Cloud for education](#)
 1. [Deployment guide](#)
 2. [Enable Adobe Express in Google Classroom](#)
 3. [Integration with Canvas LMS](#)
 4. [Integration with Blackboard Learn](#)
 5. [Configuring SSO for District Portals and LMSs](#)
 6. [Deploy Adobe Express through Google App Licensing](#)
 7. [Add users through Roster Sync](#)
 8. [Kivuto FAQ](#)
 9. [Primary and Secondary institution eligibility guidelines](#)
2. [Set up your organization](#)
 1. [Identity types | Overview](#)
 2. [Set up identity | Overview](#)
 3. [Set up organization with Enterprise ID](#)
 4. [Setup Azure AD federation and sync](#)
 1. [Set up SSO with Microsoft via Azure OIDC](#)
 2. [Add Azure Sync to your directory](#)
 3. [Azure Connector FAQ](#)
 5. [Set up Google Federation and sync](#)
 1. [Set up SSO with Google Federation](#)
 2. [Add Google Sync to your directory](#)
 3. [Google federation FAQ](#)
 6. [Set up organization with Microsoft ADFS](#)

7. Set up organization for District Portals and LMS
8. Set up organization with other Identity providers
 1. Create a directory
 2. Verify ownership of a domain
 3. Add domains to directories
9. SSO common questions and troubleshooting
 1. SSO Common questions
 - 2.
 3. Education common questions
3. Manage your organization setup
 1. Manage existing domains and directories
 2. Enable automatic account creation
 3. Set up organization via directory trust
 4. Migrate to a new authentication provider
 5. Asset settings
 6. Authentication settings
 7. Privacy and security contacts
 8. Console settings
 9. Manage encryption
4. Manage products and entitlements
 1. Manage users
 1. Overview
 2. Administrative roles
 3. User management techniques
 1. Manage users individually
 2. Manage multiple users (Bulk CSV)
 3. User Sync tool (UST)
 4. Microsoft Azure Sync
 5. Google Federation Sync

4. [Change user's identity type](#)
 5. [Manage user groups](#)
 6. [Manage directory users](#)
 7. [Manage developers](#)
 8. [Migrate existing users to the Adobe Admin Console](#)
 9. [Migrate user management to the Adobe Admin Console](#)
2. [Manage products and product profiles](#)
 1. [Manage products](#)
 2. [Manage product profiles for enterprise users](#)
 3. [Manage automatic assignment rules](#)
 4. [Review product requests](#)
 5. [Manage self-service policies](#)
 6. [Manage app integrations](#)
 7. [Manage product permissions in the Admin Console](#)
 8. [Enable/disable services for a product profile](#)
 9. [Single App | Creative Cloud for enterprise](#)
 10. [Optional services](#)
3. [Manage Shared Device licenses](#)
 1. [What's new](#)
 2. [Deployment guide](#)
 3. [Create packages](#)
 4. [Recover licenses](#)
 5. [Manage profiles](#)
 6. [Licensing toolkit](#)
 7. [Shared Device Licensing FAQ](#)
5. [Manage storage and assets](#)
 1. [Storage](#)
 1. [Manage enterprise storage](#)
 2. [Adobe Creative Cloud: Update to storage](#)

3. Manage Adobe storage
 2. Asset migration
 1. Automated Asset Migration
 2. Automated Asset Migration FAQ
 3. Manage transferred assets
 3. Reclaim assets from a user
 4. Student asset migration | EDU only
 1. Automatic student asset migration
 2. Migrate your assets
6. Manage services
 1. Adobe Stock
 1. Adobe Stock credit packs for teams
 2. Adobe Stock for enterprise
 3. Use Adobe Stock for enterprise
 4. Adobe Stock License Approval
 2. Custom fonts
 3. Adobe Asset Link
 1. Overview
 2. Create user group
 3. Configure Adobe Experience Manager Assets
 4. Configure and install Adobe Asset Link
 5. Manage assets
 6. Adobe Asset Link for XD
 4. Adobe Acrobat Sign
 1. Set up Adobe Acrobat Sign for enterprise or teams
 2. Adobe Acrobat Sign - Team feature Administrator
 3. Manage Adobe Acrobat Sign on the Admin Console
 5. Creative Cloud for enterprise - free membership
 1. Overview

7. Deploy apps and updates

1. Overview

1. Deploy and deliver apps and updates
2. Plan to deploy
3. Prepare to deploy

2. Create packages

1. Package apps via the Admin Console
2. Create Named User Licensing Packages
3. Adobe templates for packages
4. Manage packages
5. Manage device licenses
6. Serial number licensing

3. Customize packages

1. Customize the Creative Cloud desktop app
2. Include extensions in your package

4. Deploy Packages

1. Deploy packages
2. Deploy Adobe packages using Microsoft Intune
3. Deploy Adobe packages with SCCM
4. Deploy Adobe packages with ARD
5. Install products in the Exceptions folder
6. Uninstall Creative Cloud products
7. Use Adobe provisioning toolkit enterprise edition
8. Adobe Creative Cloud licensing identifiers

5. Manage updates

1. Change management for Adobe enterprise and teams customers
2. Deploy updates

6. Adobe Update Server Setup Tool (AUSST)

1. AUSST Overview

2. Set up the internal update server
 3. Maintain the internal update server
 4. Common use cases of AUSST
 5. Troubleshoot the internal update server
7. Adobe Remote Update Manager (RUM)
 1. Use Adobe Remote Update Manager
 2. Channel IDs for use with Adobe Remote Update Manager
 3. Resolve RUM errors
8. Troubleshoot
 1. Troubleshoot Creative Cloud apps installation and uninstallation errors
 2. Query client machines to check if a package is deployed
 3. Creative Cloud package "Installation Failed" error message
9. Create packages using Creative Cloud Packager (CC 2018 or earlier apps)
 1. About Creative Cloud Packager
 2. Creative Cloud Packager release notes
 3. Application packaging
 4. Create packages using Creative Cloud Packager
 5. Create named license packages
 6. Create packages with device licenses
 7. Create a license package
 8. Create packages with serial number licenses
 9. Packager automation
 10. Package non-Creative Cloud products
 11. Edit and save configurations
 12. Set locale at system level
8. Manage your account
 1. Manage your Teams account
 1. Overview
 2. Update payment details

3. Manage invoices
4. Change contract owner
5. Change reseller
2. Assign licenses to a Teams user
3. Add products and licenses
4. Renewals
 1. Teams membership: Renewals
 2. Enterprise in VIP: Renewals and compliance
5. Automated expiration stages for ETLA contracts
6. Switching contract types within an existing Adobe Admin Console
7. Purchase Request compliance
8. Value Incentive Plan (VIP) in China
9. VIP Select help
9. Reports & logs
 1. Audit Log
 2. Assignment reports
 3. Content Logs
10. Get help

5.4 Analytics Reporting API

Comparison of Analytics APIs

API Type	Fully Processed	Real-Time	Livestream	Data Warehouse
Description	Fully-processed, finalized data that is available in all Analytics interfaces.	Partially-processed, limited metrics available within seconds of collection.	Partially-processed hit data available within seconds of collection.	Fully-processed, finalized data that is used for pulling large data exports.

API Type	Fully Processed	Real-Time	Livestream	Data Warehouse
Latency	30-90 minutes	Seconds - 10 minutes	Seconds - 10 minutes	90+ minutes
Processing Completion	Full	Partial	Partial	Full
Reporting Interfaces	Analysis Workspace, Reports & Analytics, Report Builder, API	Real-Time report in Reports & Analytics, Report Builder, 1.4 API	API only	Data Warehouse, API
Data granularity	Summarized	Summarized	Hit level	Summarized
Visitor Profile processing	Yes	No	No	Yes
Segment support	Yes	No	No	Partial

5.6 How processing rules work

Processing rules let you make changes to data based on defined conditions. When attributes or values match defined conditions, values can be set and deleted, and events can be set.

Processing rules are applied to data as it is collected, and rules are applied to all data that comes through the AppMeasurement libraries and through the Data Insertion API. Processing rules also apply to the full and log data sources. These sources contain data that represents a *hit* or an action that a user takes. Processing rules do not apply to other data sources.

Important Concepts

The following table contains key concepts you need to understand when using processing rules:

Concept	Details
Rules apply to a single report suite.	Copy processing rules to another report suite

Concept	Details
<p>Processing rules are applied in the order listed.</p> <p>Processing rules are applied immediately to the report suite after they are saved.</p>	<p>If an action changes a value, subsequent conditions use the new value.</p> <p>Changes from processing rules should be visible in your report suite within minutes of saving. When testing processing rules, we recommend configuring real-time reports in your test report suite so you can quickly see the results of a processing rule.</p>
<p>Processing rules are the only way to access to context data variables.</p>	<p>Copy a Context Data Variable to an eVar</p>
<p>Processing rules are applied before VISTA rules and Marketing Channel rules.</p>	<p>Processing Order</p>
<p>Hits cannot be excluded.</p>	<p>You can use VISTA rules to exclude hits.</p>
<p>The product string, referrer, and user agent cannot be changed.</p>	<p>Referrer and user agent are read-only. The product string is not available.</p>
<p>Mobile device attributes and classifications are not available.</p>	<p>The mobile device lookup occurs before processing rules, but attributes are not available in processing rules.</p>
<p>Query string parameters cannot be read beyond the first 255 characters of a URL if you are running JavaScript AppMeasurement H.25.2 or earlier. JavaScript AppMeasurement H.25.3 and later provide the full URL including all query string parameters to processing rules.</p>	<p>Upgrade to H.25.3 or later, or read query string parameters from long URLs client-side and store values in Context Data variables.</p>
<p>Query string values must be encoded in Unicode or UTF-8 to be read by processing rules.</p>	<p>This might affect multibyte characters that are passed using query strings.</p>
<p>You are limited to 150 rules with 30 conditions each for each report suite.</p>	<p>Processing rule limits are per report suite, not per company.</p>
<p>Processing rules must be set up to retrieve context data variables before data is sent.</p>	<p>Processing rules are applied as server calls are sent. Values stored in context data variables are discarded if they are not copied using processing rules.</p>

Concept	Details
Value comparisons in the UI are case insensitive.	Cleaning up Values in a Report .
Context data variable names can contain only alphanumeric characters, underscores and dots. Any additional characters are stripped out.	<p>For example, The context data variable <code>login_page-home</code> automatically becomes <code>login_pagehome</code>. All data sent to the <code>login_page-home</code> variable is allocated under <code>login_pagehome</code>.</p> <p>Context data variables that contain unsupported characters cannot be added in the Processing Rules interface.</p>
Caret (^) is a special character in the processing rules system.	To match a single caret character, use two caret characters (^ ^).

Processing Rule Conditions

Conditions check page variables for a matching value or if a value is present. Multiple conditions can be added and you can select if all conditions must be matched.

You can create a rule with no conditions to always execute defined actions.

Variables are not automatically checked for values before actions occur. For example, `Prop1` contains a value of “something”, and `eVar1` is empty. If you set `Prop1` to equal `eVar1` both values will be empty. If you need to avoid this add a condition to check for the presence of a value.

Processing Rule Actions

Actions set page variables, delete page variables, or trigger events. Actions can also concatenate values to display in a report.

For example, you might want to display `category:product` by concatenating two variables.