

Virtual User Group: Creative Agencies & Marketing: Workfront Proof

Tuesday, April 13, 2021



Today's Host



Lauren Quincey

Principal Customer Success Manager Adobe



Agenda

- 11:00 a.m. Welcome and Agenda (5 min)
- 11:05 a.m. Customer Spotlight: KERN Agency (20 min) Carol Majewski, Associate Director of Workflow and Lorraine Pomar, Workflow Architect
- 11:25 a.m. Small Group Discussion (20 min)
- 11:45 a.m. Customer Spotlight: Javelin Agency (20 min) Andrea Pikulinski, Sr. Director, Project Management
- 12:05 p.m. Large Group Discussion (20 min)
- 12:25 p.m. Wrap-up Next Steps (5 min)

12:30 p.m. Event Ends





Speaker



Carol Majewski

Associate Director of Workflow KERN Agency



Lorraine Pomar

Workflow Architect KERN Agency





WORKING IN PROOFHQ

April 2021

AGENCY WORKFLOW

Two-pronged approach:

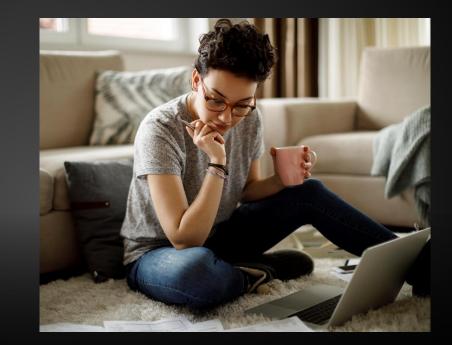
- 1. Standardize processes
- 2. Collaborate via technology





NAVIGATING THE COVID-19 CLIMATE

- Technology & tools
 - Workfront
 - ProofHQ
- Positioned us for digital transformation
- Drove momentum with resistors
 - Forced to adapt to change











TAKE THE BEST OF BOTH WORLDS AND UNIFY TO BEST SERVE OUR CLIENTS





PRESENTERS

AN OMNICOM AGENCY



13



Carol Majewski

WORKFLOW ASSOCIATE DIRECTOR



Lorraine Pomar

AGENCY WORKFLOW ARCHITECT

AN OMNICOM AGENCY



Andrea Pikulinski

SENIOR DIRECTOR OF PROJECT MANAGEMENT

ONCE UPON A TIME...

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INTR

ELECTION

KERN, WORKFRONT & PROOFHQ



KERNPHQ

• ProofHQ– 8 Years

- Markups
- Change Management & Round
 Tracking
- Communication
- Collaboration Shared
 resources/All agency access

• Workfront – 2 Years

AN OMNICOM AGENCY

- Project/Task Management
- KERN Home Portal
- Department Team Work
 Queues
- Request Queues
 - Asset Purchase Requests
- Central Work Repository

		Time Off Requests
-	-	A
	\times	

KERN Calendar 3

		Today	
Monday	Tuesday	Wednesday	
8	9	10	
Laura G. 3/5/21	Steve 3/9	Tiffany P OOTO 3/10	
Leslie F. 3/5 & 3/8	Maggie D. Working 7:00-11:00		
David Vendetti			
Christiana D. 3/8-3/10			
		T. Smith 3/10-3/10	
		JIII C. 3.10	
	Rob W 3/9, 3/10, 3/11, 3/12		
			M
		Kel S. 3/10 - 3/12 & 3/15	
15	16	17	
Linda OOTO 3/15		Tiffany P OOTO 3/17	
Time Off 03/15		Maggie D. Working 7:30-11:30	
Laura G. 3/15/21		Serina Morris - 3/17	
Michael M. 3/11-3/15			
Houman P OOO March 15			
Kel S. 3/10 - 3/12 & 3/15			
Serina Morris - 3/15 & 3/16			
Laurel G. OOO 3/15 - 3/17			

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4	New Ta	isk 🔿 Export -						temp		onna	
	# ↑	✓ Task Name	Assignments	Predecesso	Task Constraint	Duration	Planned St Date				it ete
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	2	Studio Implement Changes	Studio Team		As Soon As Possible	16 Days	6/24/20 8:30 AM	7/16/20 5:30 PM	Standard	New in Queue	0%
	3	Proofreading Review	Proofreadi ng Team		As Soon As Possible	0 Days	6/24/20 8:30 AM	6/24/20 8:30 AM	Standard	New in Planning	0%
	4	Account Reviews Proofreading Feedback	> Account		As Soon As Possible	0 Days	6/24/20 8:30 AM	6/24/20 8:30 AM	Standard	New in Planning	0%
	5	Studio Implement Proofreading Changes	.ﷺ Studio Team		As Soon As Possible	0 Days	6/24/20 8:30 AM	6/24/20 8:30 AM	Standard	New in Planning	0%

When a task is routed to Creative or Studio, they navigate to the Documents tab and click Open Proof to review the comments and implement the changes in the native file (e.g., InDesign or Photoshop).

Job Pickup.pdf

12

Added Just now by Lorraine Pomar - Comment

Document Details • Proof Details • Print Summary • Open Proof

SAMPLE PROJECT Project Owner Carol Majewski Workflow Associate Director Tasks Project Details Updates Documents (1) Requests Staffing More * Add new -Download selected 🖸 Share Delete 2 Edit More -Folders PROJECT FOLDERS(1) a PROJECT FOLDERS Art Release Art Release Contains 0 Items Assets-New Images Copy Deck File Prep Assets-New Images Contains 0 Items There are folders automatically created when Copy Deck spinning up a **Client Services** project to help Contains 0 Items uploads a job organize the pickup or creative Documents tab. reference and File Prep clicks Generate Contains 0 Items Proof. Job Pickup_ 1R.pdf Added Just now by Lorraine Pomar - Come Document Details - Generate Proof

Client Services uploads job pickup or reference to the black bar of Documents tab, clicks Generate Proof, and clicks Open Proof to open in ProofHQ interface.

SAMPLE PRO	JECT	
Workflow Associate Diradian		
Tasks Project Details	Updates Documents Requests	Staffing More *
Add new + 4 Download al		
Folders e	PROJECT FOLDERS(0)	
+ PROJECT FOLDERS		
Art Release		AL
Assets-New Images Copy Dock		PDF 1+ Drag & Drop documents here
🖬 File Prep		+ Copy
	Assets-New Images Conterno O Name	
	Copy Deck Conterns O Items	REQUEST FOLDERS (1) Job Pickup.pdf Added Just now by Longer Stream Company
	File Prep	Document Details Generate Proof
	Constrins D Itens	
		REQUEST FOLDERS (1)

Creative or Studio drops the new-round PDF to the blue bar on top of the original document to upload a new version and clicks Generate Proof.

Folders «	PROJECT FOLDERS(T)	
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	Art Release Outlines Clients	
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NO PROOFHQ APPROVALS

• DOCUMENT APPROVAL

Logged in User- Pending Document Approvals

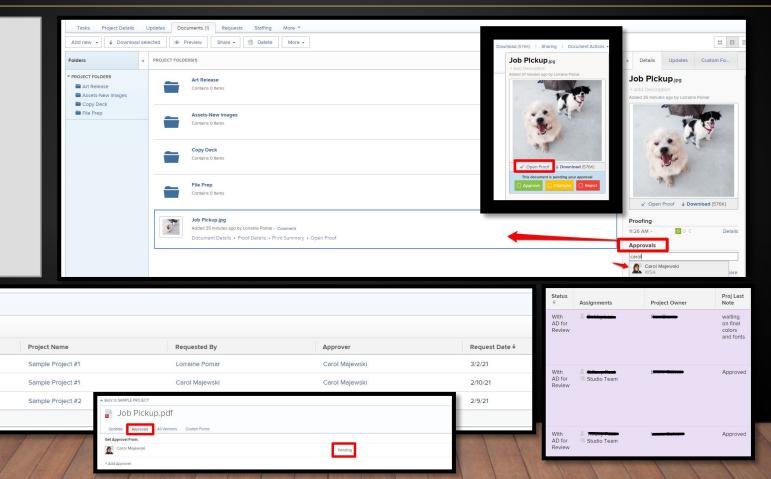
Document Name

KERN123456 DM 4FP

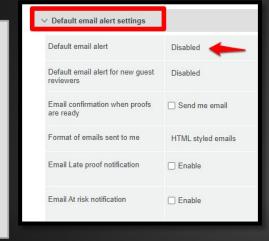
KERN123456_DM_1R

KERN123456_DM_1R

→ Export -



- EMAIL ALERTS SET **TO DISABLED**
- SET PROOFHQ **PROOF ROLE:** REVIEWER
- SET WORKFRONT **PROOFHQ** PERMISSION **PROFILE: SUPERVISOR**



Default proof settings	
Default proof role	Reviewer
Locking	□ Lock the proof when all decisions are made
Secure proofing	Login required. The proof can only be shared with other users
Decisions	Only one decision required
Allow	 Download of original file Public sharing. The proof can be shared via a public URL or embedded code Subscription. People can sign up for the proof via the public URL or embed code Subscripter must click a link in an email to access a proof. Proof notification email only

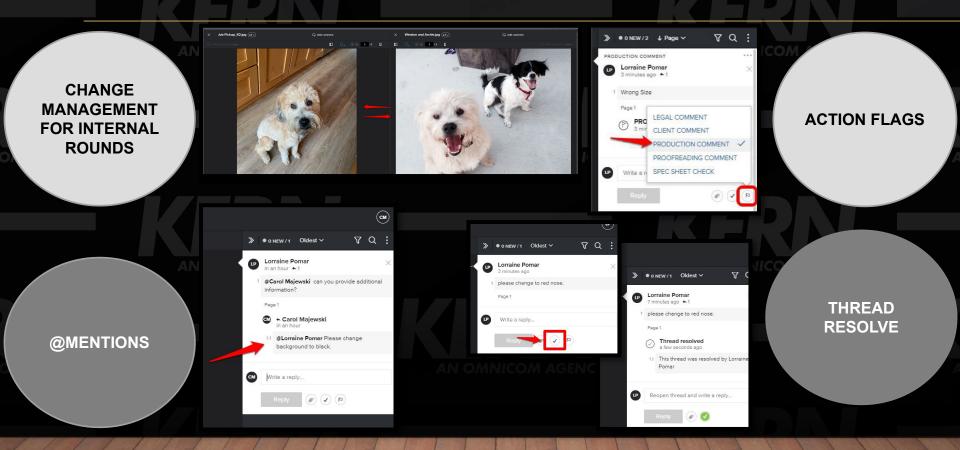
Reviewer

- ✓ Can view a proof
- Can add markups
- ✓ Can add comments
- Can edit own comments if there are no replies
- Cannot make a decision
- X Cannot edit or delete comments made by others
- X Does not have edit rights on the proof

Personal Info	Is Active	
Preferences	Access Level	
Notifications	Planner	~
Access	Layout Template	
Organization	Planner Layout Template	
Resource	Proof Permission Profile	
Planning	Supervisor	~
Custom Forms Comment	Organization	



WORKFRONT PROOFHQ USAGE



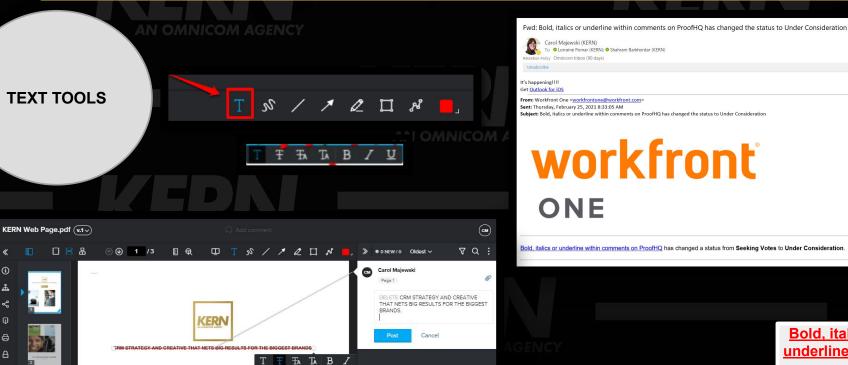
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Bold, italics or underline within comments on **ProofHQ**

WORKFRONT PROOFHQ USAGE

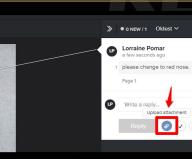
COMMENT COLOR



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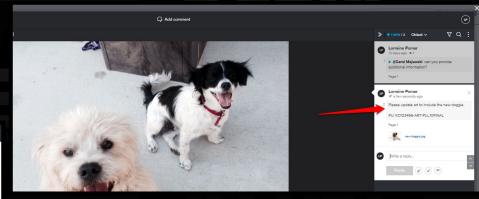


VQ: >> ● 0 NEW / 1 Oldest ∨ Lorraine Pomar Page 1 change to bigger eyes Cancel Lorraine Pomar 18 minutes ago + 1 0 please change to red nose.



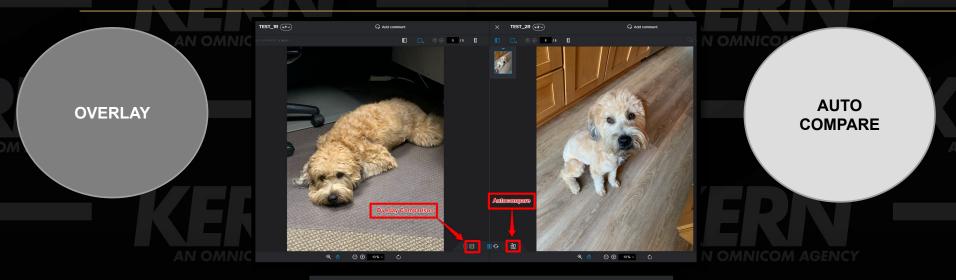
UPLOADING **ATTACHMENTS** FOR REFERENCE

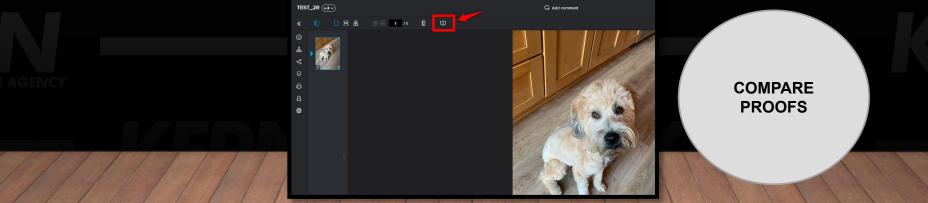
22



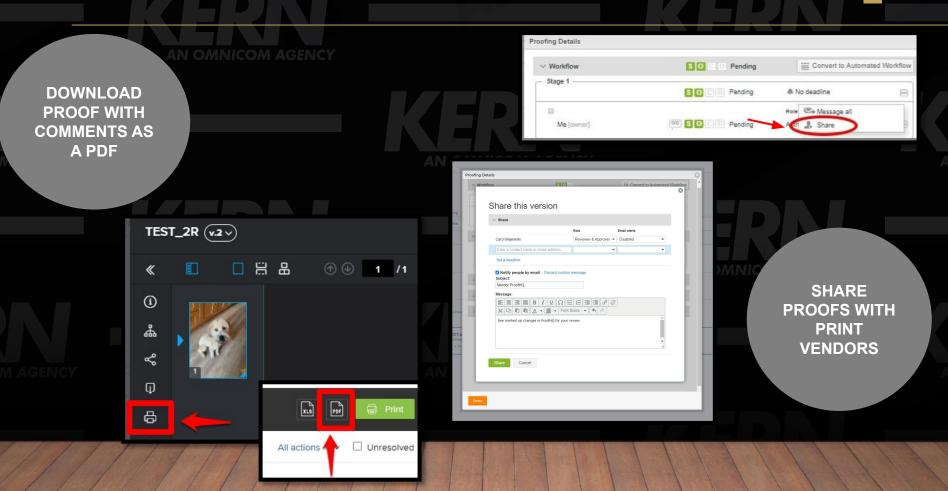
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WORKFRONT PROOFHQ USAGE



THANK YOU

KERNAGENCY

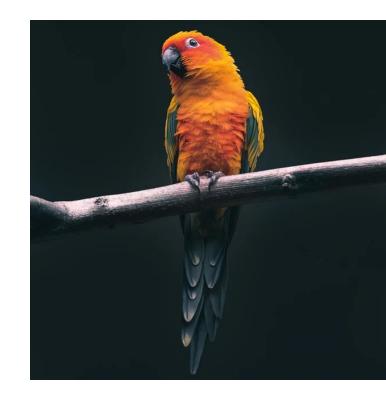


KERNAGENCY.COM

"Birds of a Feather" Group Discussions

Go around the room and share:

- How does Proof fit into the process / workflow within your organization?
- What's working well, what do you think be better?





Speaker



Andrea Pikulinski

Sr. Director, Project Management Javelin Agency





Workfront Proof HQ User Group – External Review

April 13, 2021

- Javelin is a CRM agency within the Omnicom Network
- KERN and Javelin have similar expertise and clients, making a consolidation a smart new approach.
- Working Admin with Project Managers influencing process and Workfront functionality – iterative workflow as client work evolves.



Javelin onboarded Workfront in May 2018

Workfront Feature use:

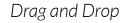
- Project timelines and task management
- Resource monitoring
- Project communications and tracking
- Box file repository & link posting for working assets
- PHQ for client reviews & feedback management





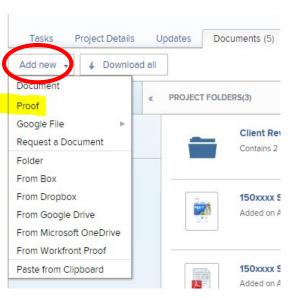
Preparing a Document for Proofing

• Under the DOCUMENT tab, there are multiple ways to prepare a Proof



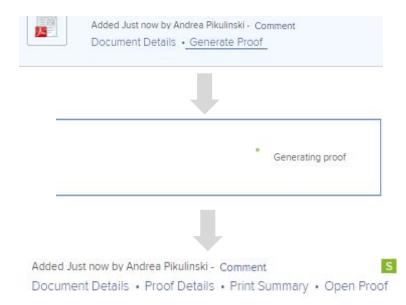
ADD NEW button

5	Updates	Documents (5)	Requests	Risks	More -
ad	all				
	« PROJECT	FOLDERS(3)			
				t +	Drag & Drop documents here
				t +	Drag & Drop documents here



Preparing a Document for Proofing - Drag & Drop

• After dropping in the document, Generate a Proof then open it to activate proofing functionality



Preparing a Document for Proofing - "Add New" button

- Window opens to allow adding:
 - document to be proofed,
 - reviewers & roles,
 - deadlines and
 - custom message when proof is shared

Avelin Home Projects Reporting People Reque	sts Timesheet		Setup
lew proof			
st Project PROJECT			
dd files	Single proof		
Drag & drop files here or browse	Combine all compatible files into	single proof	
	Workflow		
www.shareyourlink.com	Workflow type		
	⊘ Basic	 Automated 	
les (0 proofs)	* Recipient name or email address	Proof role	Email alerts
You haven't added any files yet	Andrea Pikulinski Owner ~	Reviewer -	Daily summary v
	Type contact name or email address to a	add a recipient	
	Set proof deadline		
	Transfer primary decision rights to		
		\$	0
	Require only one decision for this stag	ge 🕕	
	Email notification		
	 Notify recipients about this proof Add custom message 		

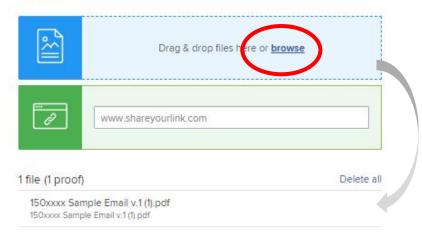
Proof settings

Require login. This proof cannot be shared with guest users
 Require decisions to be electronically signed
 Lock proof when all required decisions are made

"Add New"- Loading the Document to be Proofed

- Browse to the file to load
- Once added, all proofs added appear at bottom.

Add files





"Add New"- Adding Reviewer contact information

- Populate Proof recipient's names or email addresses
- New email addresses can be added
- · Previous email addresses are stored for future use
- Multiple recipients can be added

Workflow

Workflow type Workflow type Basic Automated Basic Automated Proof role * Recipient name or email address Proof role Email alerts * Recipient name or email address Email alerts Andrea Pikulinski Andrea Pikulinski Daily summary ~ Reviewer -Daily summary ~ Reviewer -Owner ~ Owner ~ vpe contact name or email address to add a recipient sarah Sarah KI (wechter (skleinwechter+107172@javelinagency.com) Set proof deadline Sarah Moore (smoore@javelinagency.com) Sarah Kleinwechter (skleinwechter@javelinagency.com) Transfer primary decision rights to Transfer primary decision rights to ÷ 1

Populate Proof recipient's names or em

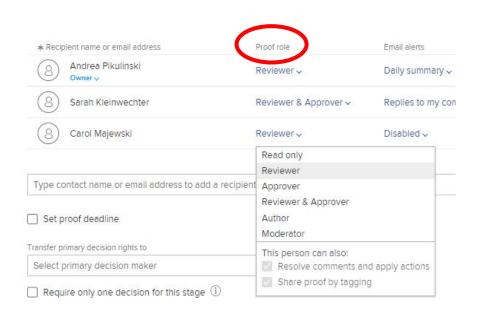
Single proof

Combine all compatible files into single proof

Require only one decision for this stage (1)

Workflow

"Add New"- Review Roles & Alerts



- Proof roles are set by recipient to allow different levels of review
- Email alerts allow customizing of frequency & level of detail for each recipient

Email alerts
Daily summary 🗸
Replies to my comments v
Disabled ~
All activity
Replies to my comments
Decisions
Final decision
Hourly summary
Daily summary

1

Email notification

Notify recipients about this proof

dd custom message



"Add New"- Custom Review Message

- Make sure to have an engaging Subject line with due date included
- In body of Message, include timeline and any other critical review element.
- Use formatting toolbar at bottom to enhance message

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<i>Message</i>	
Cood marries Team	
Good morning Team-	
Please see link below for the NEW CAMPAIGN. Pleas	e provide
feedback by today or we will fall behind schedule. If th	ere is no
feedback by today or we will fall behind schedule. If th feedback we will sent to legal for review.	ere is no
feedback we will sent to legal for review.	ere is no
	ere is no
 feedback we will sent to legal for review. Schedule:R1 to Team - 3/3 R1 feedback due - 3/5 	ere is no
feedback we will sent to legal for review.Schedule:R1 to Team - 3/3	ere is no



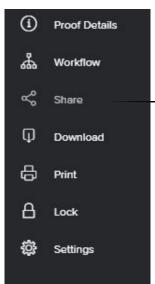
Sharing from within the ProofHQ Window

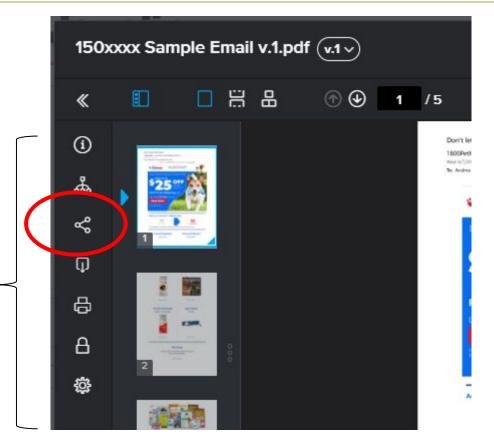
• From the Proof, select Open Proof

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▼ PROJECT FOLDERS			Added Just		a Pikulinski - Com	ment nt Summury • Open Proof

Sharing the Proof

• Select the SHARE PROOF icon in left bar

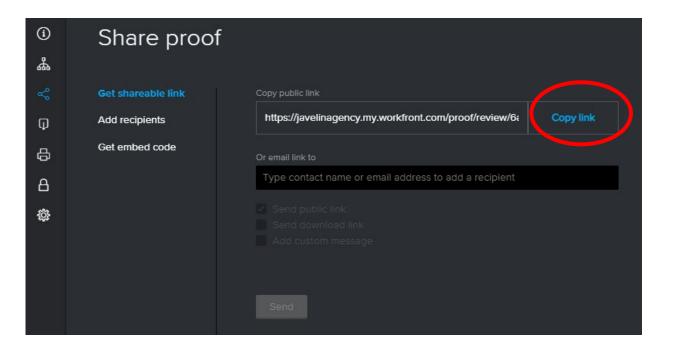






Unique Link to proof

 Quick option for proof delivery is to use a shareable link that can be included in your own email outside of Workfront PHQ.



Sharing Proof via PHQ

- Populate Proof recipient's
 names or email addresses
- New email addresses can be added
- Previous email addresses are stored for future use
- Multiple recipients can be added

150x	xxx Sample Email v.1.pdf(v.1 ~
«		
(〕 ሔ	Share proof	
~°	Get shareable link	New proof recipients
Q	Add recipients	pikulinskia@hotmail.com
₽	Get embed code	Add new recipient: pikulinskia@hotmail.com No results for pikulinskia@hotmail.com found
A		Deadline
ŝ		Set deadline for new recipients
		Notification
		Send email notification to new recipients Add custom message
		Send

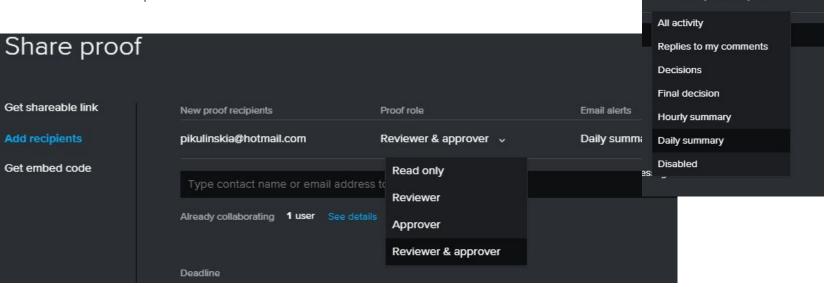


Email alerts

Daily summary v

Reviewer Roles & Alerts

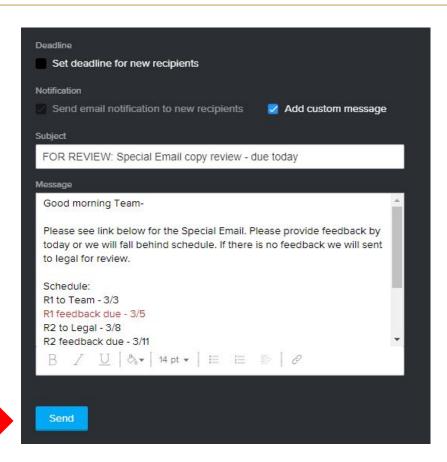
- · Proof roles are set by recipient to allow different levels of review
- Email alerts allow customizing of frequency & level of detail for each recipient



Reviewer Message & Proof Link

- Enter custom message to reviewers
- Make sure to have an engaging Subject line with due date included
- In body of Message, include timeline and any other critical review element.
- Use formatting toolbar at bottom to enhance message

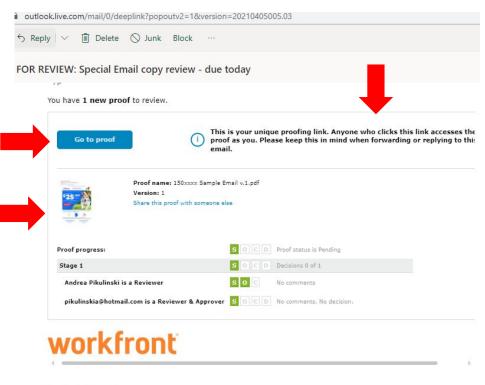
Make sure to click SEND with whatever option you use!





Email notification to Reviewer

- Reviewer receives a personalized email with link to the proof – GO TO PROOF button
- Thumbnail of item to review is included
- Specialized note indicating this link is unique to them and if forwarded, any feedback will be noted as the recipient's feedback.
- Review provides feedback within Proof as previously shown



Reply Forward



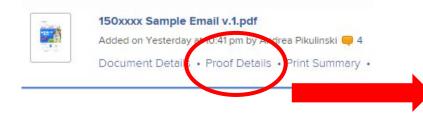
Tracking Reviewer Activity - Documents

- Within the Documents tab on the actual proof, number of comments posted can be seen
- Proof stage is shown on the right side of page; S = sent, O = open, C = comment, D = decision

ι	pdates	Documents (1)	Requests Risks More 🔻	
all				
«	PROJECT	FOLDERS(1)		
		Added 1 ho	ample Email v.1.pdf ur ago by Andrea Pikulinski 📮 3	S O C D

Tracking Reviewer Activity – Proofing Details

 At Document level, the Proof Details link provides an overview of proof reviewers and their activity

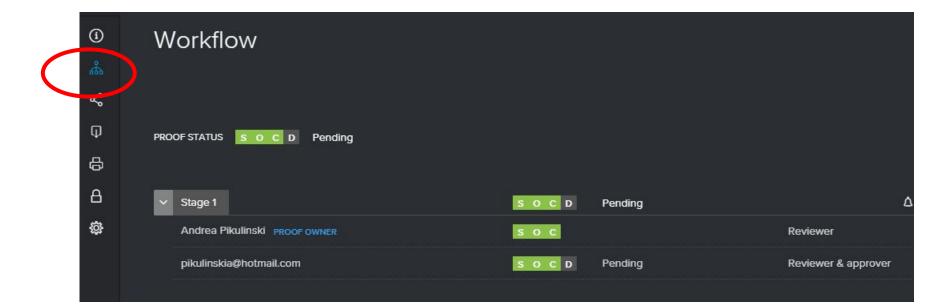


V Workflow		SOCO	Pending	E Conv	ert to Automated V
Stage 1	3		Pending	A No deadline	
Π				Role	Email alerts
Me [owner]	2/0	S O C	-	Reviewer	Daily summary
🗍 Jessica Thai	0/0	00	-	Reviewer	Daily summary
pikulinskia@hotr	nail.com	6 O C D	Pending	Reviewer & App	prov Daily summary
More sharing optic	one				
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Sottings					
> Settings					
-					
 Activity 					
 Activity Date 	Action		etails ndrca Dikulinski	<a <="" class="uporlink" td=""><td></td>	
 Activity 	Action New comment	A hi ta	ndrea Pikulinski: ref="jthai@javelina rget="192657afp1	<a <br="" class="userlink">gency.com" 651bd42rdb1e6ffoa vide direction on cc	aba1aaa9">@Jess
 Activity Date 		A hi ta Ti	ndrea Pikulinski: ref="jthai@javelina ırget="192657afp1 hai please pro	gency.com" 651bd42rdb1e6ffoa vide direction on co	aba1aaa9">@Jessi lor of the bone.
Activity Date 8 Apr 2021 00:16	New comment	A hı ta Ti Je	ndrea Pikulinski: ref="jthai@javelina rget="192657afp1 hai please pro essica Thai (Email	gency.com" 651bd42rdb1e6ffoa vide direction on co	aba1aaa9">@Jess lor of the bone. ed) by Andrea Pikuli
 Activity Date 8 Apr 2021 00:16 8 Apr 2021 00:16 	New comment	A hi ta Ti Je A	ndrea Pikulinski: ref="jthai@javelina rget="192657afp1 hai please pro essica Thai (Email ndrea Pikulinski:	gency.com" 651bd42rdb1e6ffoa vide direction on co notifications disable	aba1aaa9">@Jess lor of the bone. ed) by Andrea Pikuli to xxxxx
 Activity Date 8 Apr 2021 00:16 8 Apr 2021 00:16 7 Apr 2021 23:45 	New comment New people added New comment	A hii ta Ti Je A p	ndrea Pikulinski: ref="jthai@javelina rget="192657afp1 hai please pro assica Thai (Email ndrea Pikulinski: ikulinskia@hotma	gency.com" 651bd42rdb1e6ffoa vide direction on co notifications disable update subject line all.com: change to all.com: needs to s	aba1aaa9">@Jessi lor of the bone. ed) by Andrea Pikuli to xxxxx \$10
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 Activity Date 8 Apr 2021 00:16 8 Apr 2021 00:16 7 Apr 2021 23:45 7 Apr 2021 23:29 7 Apr 2021 23:29 	New comment New people added New comment New comment New comment	A hi ta Ti Je A P P R R b p p	ndrea Pikulinski: ref="jthai@javelina rget="192657afp1 hai please pro essica Thai (Email ndrea Pikulinski: ikulinskia@hotma educed Shipping& y pikulinskia@hotm	gency.com" 551bd42rdb1e6ffoa vide direction on cc unotifications disable update subject line uil.com: change to uil.com: needs to s quot;	aba1aaa9">@Jessi Ior of the bone. ed) by Andrea Pikulii to xxxxx \$10 ay "Fast &



Tracking Reviewer Activity – ProofHQ window

- Within Proof, select the Workflow icon to see activity by reviewer
- Reviewer types cannot be updated in this window



Tracking Reviewer Activity – Email Notification

 Daily Notification emails are sent to proof owner & reviewers with activity listed

Daily summary: 150xxxx Sample Email v.1.pdf



Andrea Pikulinski <notification@javelinagency.my.workfront.com>

Keply All	-> Forv
	S Reply All

Retention Policy Omnicom Inbox (90 days)

Expires 7/7/2021

f If there are problems with how this message is displayed, click here to view it in a web browser.

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Andrea

New activity in the last day is highlighted in bold.

Comments:

×

- pikulinskia@hotmail.com needs to say "Fast & Reduced Shipping"
- 2. pikulinskia@hotmail.com

change to \$10

3. Andrea Pikulinski

update subject line to xxxxx



This is your unique proofing link. Anyone who clicks this link accesses the proof as you. Plea this in mind when forwarding or replying to this email.

		Proof	name:	150xxxx	Sample	Email	v.1.pdf
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Version: 1

Share this proof with someone else





Best Practice / Tips:

- Delegate proof ownership to a backup when going on vacation or OOO;
 - From the Documents tab, select "Proof Details" for the proof (2 options below)
- Select the 3 dots next to the name of the person you want to be owner or to delegate ownership.
 Via document

	- Stage 1					
150xxxx Sample Email v.1.pdf Added on Apr 8 at 7:24 m by Ancesa Pikulinski - Comment		SOC	1.5	🌲 12 Apr 2021	18:00	
Document Details • Proof Detail • Print Summary • Open Proof				Role	Email alerts	
	Me [owner]	0/0 S O C	-	Reviewer	Daily summary	•••
	🗌 Jessica Thai	0/0 <mark>S</mark> O C	-	Reviewer	Daily summary	
Via right column document details	Sarah Kleinwechter	0/0 S O C	-	Reviewer	Daily summary	
Vertransmitter Vertr	> More sharing options			⊠⇒ Me 2∕ Edi		
Proofing 4/8/21 - S o C Details	> Settings				ke owner legate ownership	
Approvals	> Activity				move	
Start typing name or email						



Best Practice / Tips:

- Make sure to include a timeline in Proof email for clarity and documentation
- Person who routes proof does not get a copy when proof is sent; sometimes hard to confirm delivery
- Send reminder emails via PHQ for feedback submission

ofing Details				
V Workflow	S 0 C	-	E Convert to Automated	Workflow
- Stage 1	S O C	-	No deadline	
Email alerts			Message all	
Me [owner]	0/0 <mark>S O</mark> C	17	Revie Delete stage	
Carol Majewski	00 S OC	σ	Reviewer Disabled	

Message

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Best Practice / Tips:

 Tag clients / proof reviewers in Proof comments using @ to access reviewer address in PHQ – tagged person gets notification automatically



Questions?



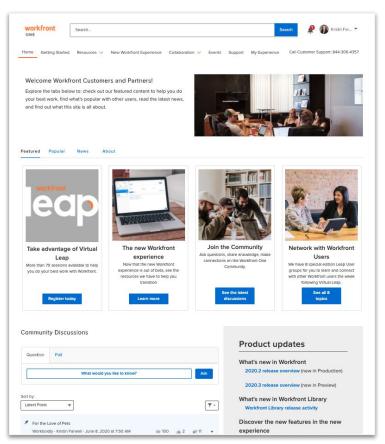


Wrap-up and Next Steps



Continue the Conversation on Workfront One

- Collaborate with others in a similar industry or department
- Harness the power of your peers to crowdsource inspiration and solutions
- Learn about upcoming events





Upcoming Virtual User Groups

one.workfront.com/events

- Apr 20: Transitioning to the New Workfront Experience
- May 4: Leveraging the Group Admin Role
- May 11: Request Queues and Intake Forms

Coming soon!

- Resource Management
- Training & Onboarding Users
- Reporting & Dashboards





Leap is now part of Adobe Summit—The Digital Experience Conference.

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Adobe **SUMVIT**

A free virtual event April 27-28, 2021

Thank you.

