

# Virtual User Group: Leveraging the Group Admin Role

Tuesday, May 4, 2021

Today's Host



# Jaimeson Wenerstrum

Strategic Customer Success Manager  
Workfront

**This session is being recorded  
and will be made available to  
customers after the event.**

## HOUSEKEEPING



Use the **Audio** and **Video** icons to control your settings.

To view attendees and chat, use the **Participants** and **Chat** icons.



Select **Gallery View** or **Speaker View** to customize your experience

Type  
into  
chat:

# HELLO

*my name is*

- Company, Role and Location
- What do you hope to take away from today?
- Star Wars or Star Trek?

# Agenda

(Eastern U.S. time zone)

- 11:00 a.m. Welcome and Agenda
- 11:05 a.m. **Enhanced Functionality for Group Levels**  
*Lilit Mkrtchyan, Product Manager, Workfront*
- 11:30 a.m. **Customer Spotlight: JLL**  
*Andrey Popov, Technical Lead*
- 11:50 a.m. **Customer Spotlight: Charles Schwab**  
*Toneia Lane, Marketing Manager, Retirement Plan Services*
- 12:10 p.m. Group discussion
- 12:25 p.m. Wrap-up Next Steps
- 12:30 p.m. Event Ends





**Are you currently leveraging the  
Group Admin role at your  
organization?**

Speaker



## Lilit Mkrtchyan

Product Manager  
Workfront



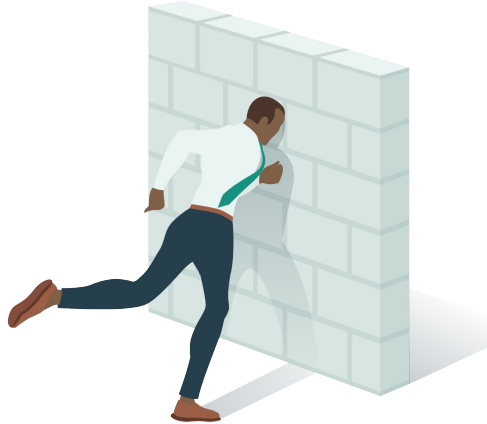
# Enhanced Group Administration

# Challenges managing work in an enterprise

- **Slow/inaccurate decision-making process**

- **Bad visibility**

- **No source of truth**

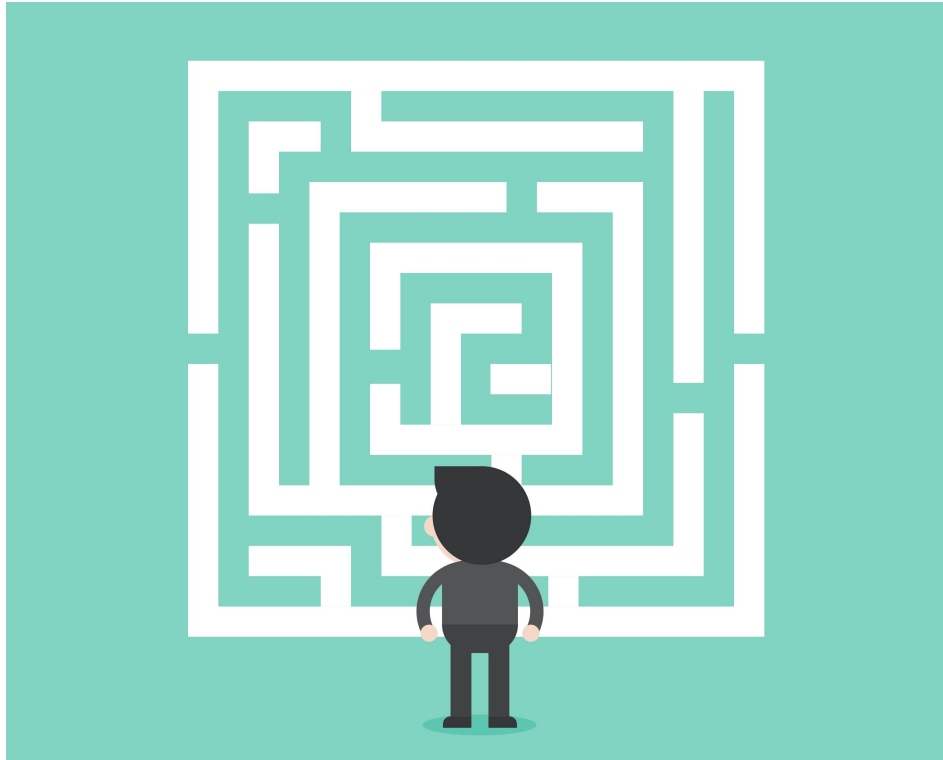


- **Ineffective collaboration**

- **Slow communication**

- **Difficulty tracking adherence to strategic goals**

# What to do?



# Enterprise controls for growth



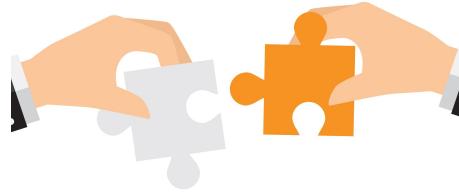
To enable *Business Units* within an enterprise to successfully **operate in the same instance** of Workfront.

# Enhanced Group Administration:



## Centralized implementation

- The whole enterprise represented in one account with real-life org structure, allowing data sharing and reporting capabilities



## Flexibility managing business units

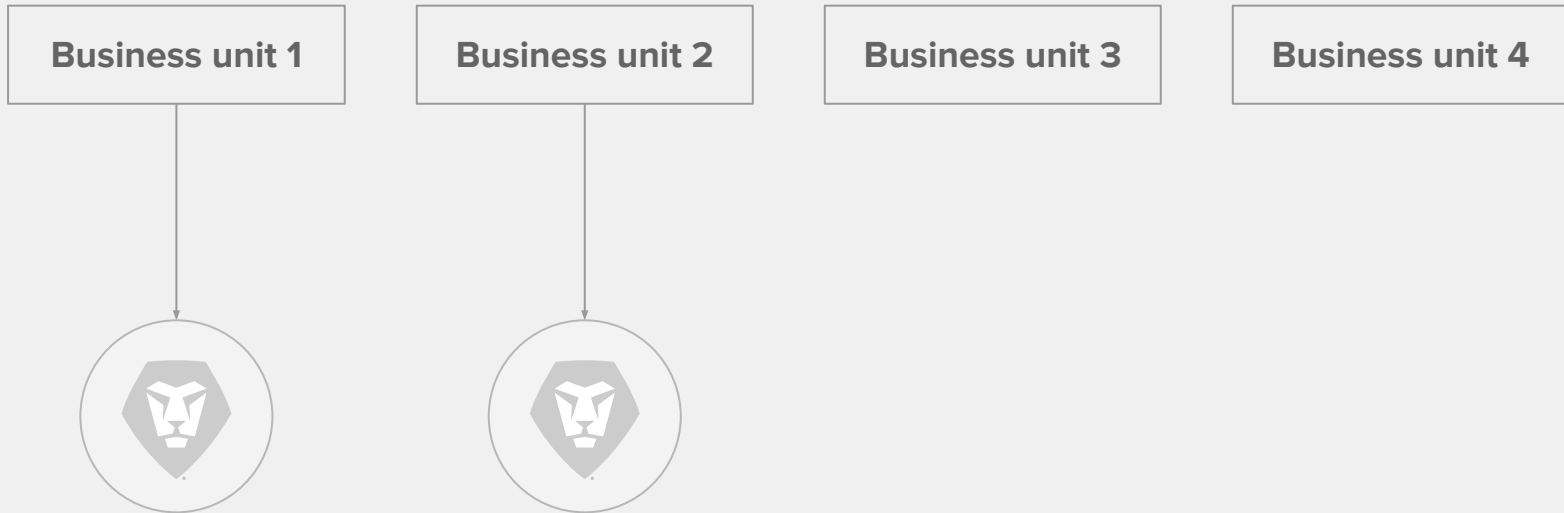
- Processes/preferences customizable at system level or any organisational level based on the company needs



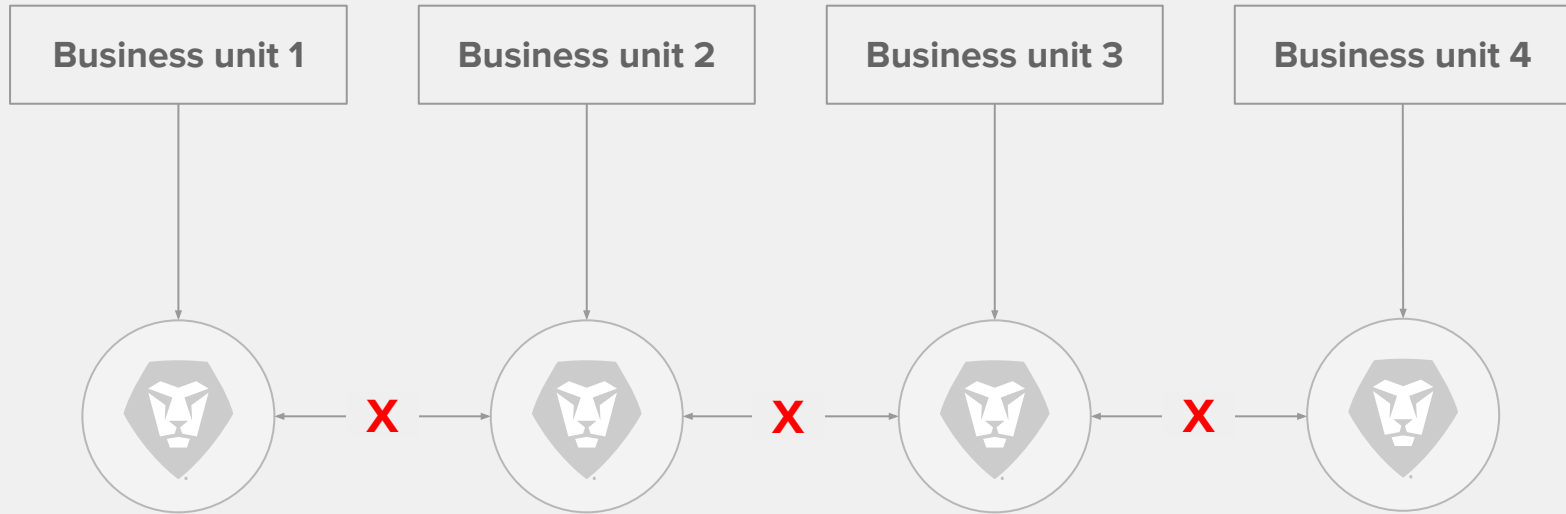
## Minimized governance meetings

- Business unit-specific configuration, based on each department's needs.

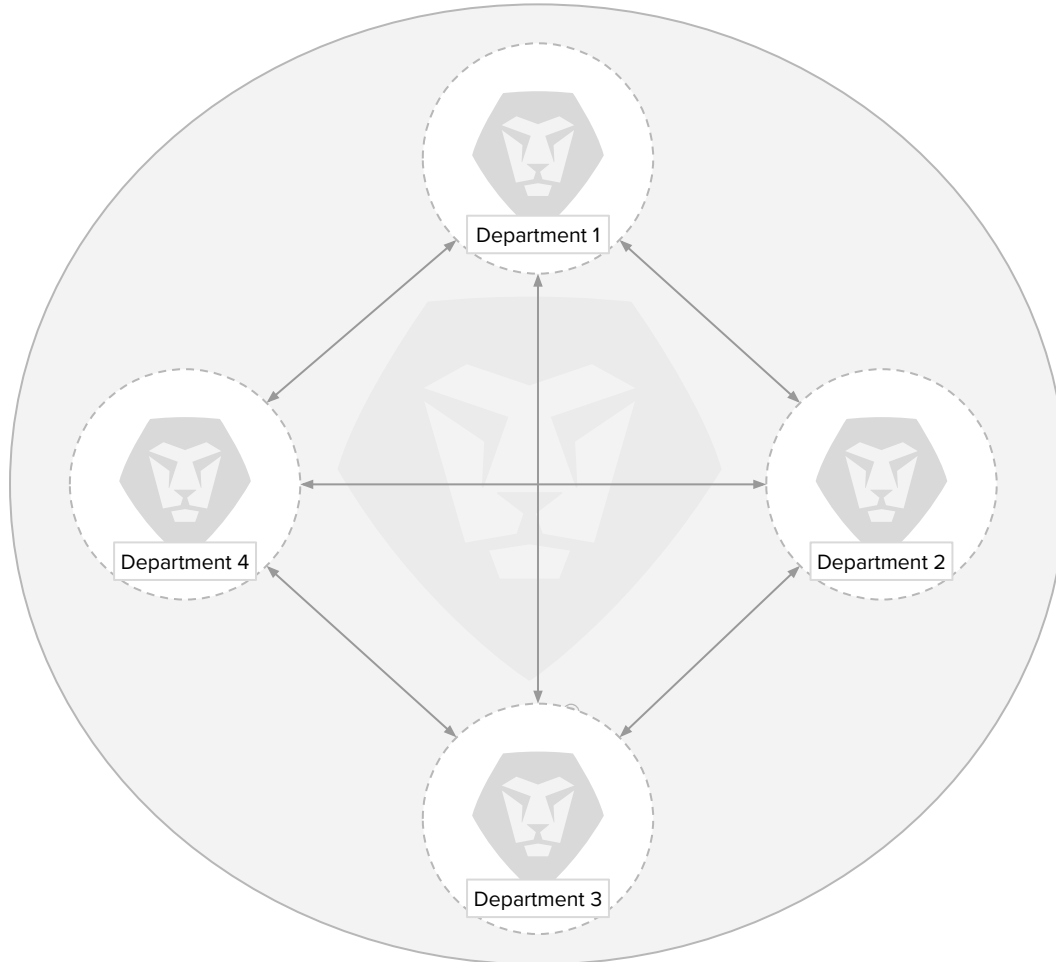
# Enterprise



# Enterprise



# One account to rule them all

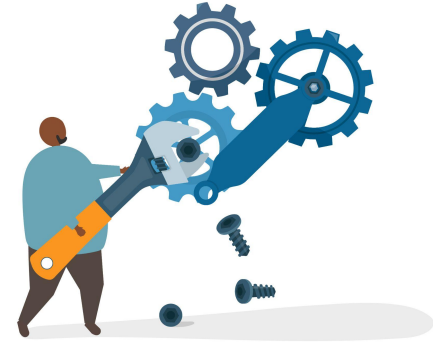




# How?



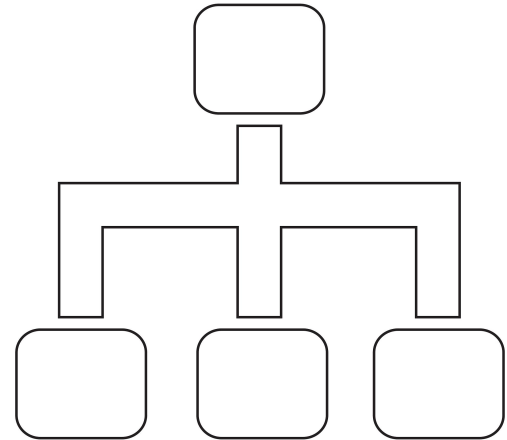
**Elevate the role of groups**



**Empower Group Admins**

## Reflect the real-life org hierarchy

- Up to 15 levels of hierarchy
- Up to 20,000 groups



**Configure as you work,**  
not the way around



## Control the level of independence



- Want to ensure all departments work with certain preferences?

- ↳ **Lock preferences for groups.**



- Want your departments to have the independence to manage their own preferences?

- ↳ **Unlock preferences for groups.**

# Group-level Project, Task and Issue preferences

This screenshot shows the 'Project Preferences' setup page. The left sidebar is titled 'Setup' and includes a search bar with 'System Project Preferences' entered. The main content area is titled 'PROJECT Preferences' and features a 'Project Status' section. It includes a dropdown menu for 'Set new project's status to...' with 'Planning' selected, and several toggle switches for 'Calculate Percent Complete based on...' (Planned Hours and Duration), 'Automatically set the project's Condition based on the Progress Status', and 'Create baselines automatically'. A 'Save' button is at the bottom.

This screenshot shows the 'Project Preferences' page for a group named 'Marketing'. The top navigation bar includes 'Setup / GROUP Marketing' and user information for 'Kate Grant'. The left sidebar lists various preference categories, with 'Project Preferences' selected. The main content area is titled 'Preferences' and shows the 'Project Status' section. A notification box is overlaid on the 'Calculate Percent Complete based on...' section, stating 'LOCKED This preference is locked. Contact the System Administrator if you need to edit it.' The 'Automatically set the project's Condition based on the Progress Status' toggle is checked. A 'Save' button is at the bottom.

# Group-level Event Notifications

Setup / GROUP Marketing

GROUP Marketing

Business Leader: Kate Grant | Licenses in use: 22/50 (Plan 3, Work 3) | Group Administrators: 2

Event Notifications

- Group Members
- Subgroup Mem...
- Group Details
- Project Prefere...
- Tasks & Issues ...
- Subgroups
- Statuses
- Event Notificati...
- Portfolios
- Programs
- Projects
- Approvals
- Show More

<input type="checkbox"/> Active	Name	Description ↑	Email Subject	Group Access
Action Needed (16)				
<input type="checkbox"/> <input type="checkbox"/>	Work Item Request to Work Item Assignee	I get a new work request	New Work Request: <b>Reference Object:Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input type="checkbox"/>	Issue Assignment to Issue Assigned To	I'm assigned to an issue	You're now assigned to <b>Issue:Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input type="checkbox"/>	Task Assignment to Task Assigned To	I'm set as the primary assignee of a task	<b>LOCKED</b> This event notification is locked. Contact the System Administrator if you need to activate or deactivate it for your group.	<input type="checkbox"/>
<input type="checkbox"/> <input type="checkbox"/>	Document pending approval to approvers	I need to approve a document	Entered By: <b>Display Name</b> asked you to approve a document in Workfront	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Issue Pending Approval to Approvers	I need to approve an issue	Issue Pending Approval: <b>Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Project Pending Approval to Approvers	I need to approve a project	Project Pending Approval: <b>Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Task Pending Approval to Approvers	I need to approve a task	Task Pending Approval: <b>Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Timesheet Submission to Approver	I need to approve a timesheet	Timesheet Submitted: <b>User:Name, Start Date - End Date</b>	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Issue Pending Approval to Delegated Approver	I need to review an Issue approval I've been delegated	Delegated Issue Approval - Please Review <b>Name</b>	<input type="checkbox"/>
<input type="checkbox"/> <input checked="" type="checkbox"/>	Project Pending Approval to Delegated Approver	I need to review a project	Delegated Project Approval - Please Review	<input type="checkbox"/>

Showing 95 event notifications

# Group-Specific Timesheets and Hours Preferences

The screenshot shows the 'Timesheets & Hours Preferences' page in Workfront. On the left is a navigation sidebar with 'Setup' at the top, followed by a search bar and a list of menu items: 'New Experience', 'Project preferences', 'Processes', 'Custom forms', 'Recycle bin', 'Job roles', 'Teams', 'Groups', 'Companies', 'Login as', 'Resource Management', 'Schedules', 'Timesheets & Hours' (highlighted), 'Email', and 'Scorecards'. The main content area is titled 'TIMESHEETS & HOURS Preferences' and is divided into three sections: 'General Preferences', 'Pre-Populate timesheets with...', and 'Project, Task or Issue Deletion Preferences'. Each section contains a list of settings with checkboxes and a toggle switch.

**Setup** <<

Start typing...

New Experience

Project preferences

Processes

Custom forms

Recycle bin

Job roles

Teams

Groups

Companies

Login as

Resource Management

Schedules

**Timesheets & Hours**

Email

Scorecards

**TIMESHEETS & HOURS Preferences**

### General Preferences

**Allow users to...**

- Log time directly on projects.
- Log time on projects that are complete.
- Log time on projects that are dead.
- Log time for future dates.
- Add expenses from a timesheet.
- Assign Job Roles to hour entries manually.
- Restrict timesheet editing to owners and admins.

**Pre-Populate timesheets with...**

- Work that is within **4 weeks** of the timesheet's work range.
- Tasks & Issues that have been completed.
- Tasks & Issues that have Planned Dates in timesheet's date range.
- Tasks that have Projected Dates in timesheet's date range.

### Project, Task or Issue Deletion Preferences

**When deleting projects...**

- Keep logged time already added to timesheets as general time.
  - If this project is later restored, the time remains on the timesheet
- Delete any logged time

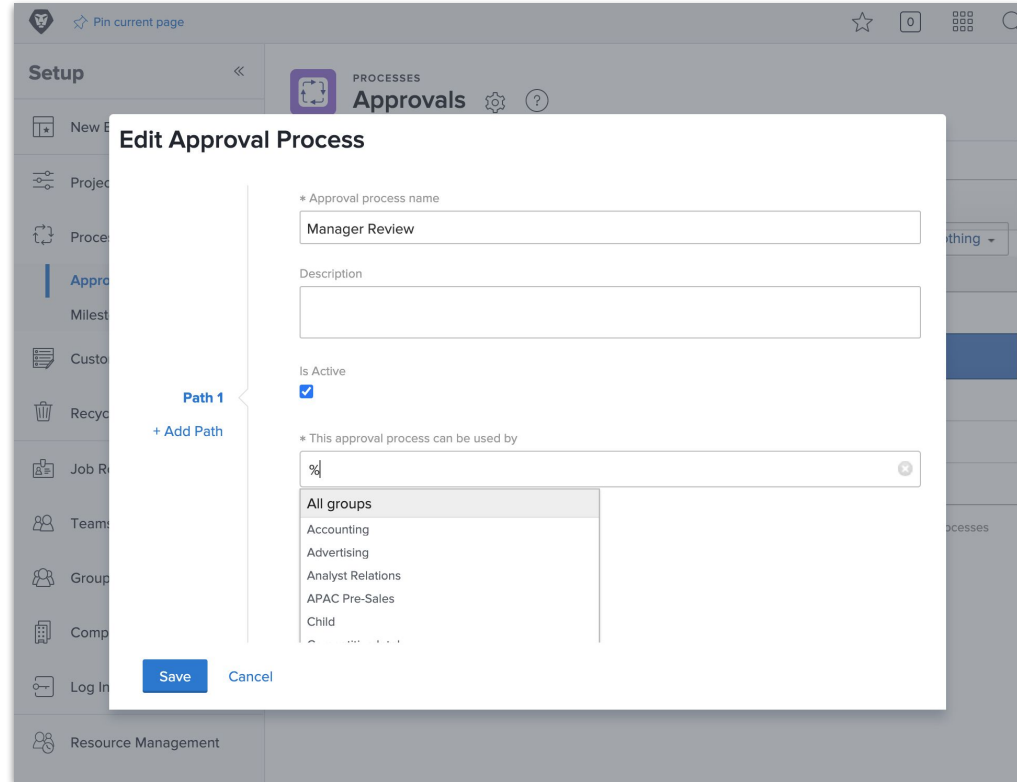
# Group-Specific Approval Processes

## Global approval processes

- available for all groups' projects
- based on system statuses

## Group-specific approval processes

- available only for the selected groups
- based on custom group statuses





# Subgroup Enhancements


## Current:

key capabilities available **only**  
**on top-level groups**

## Goal:

key capabilities available **on all**  
**groups** regardless of the hierarchy  
level

# Subgroup Enhancements

 **Groups** ?

[+ New Group](#) [→] ↓ 🔍 🏠 👁️ 🗃️

<input type="checkbox"/> <span>▼</span> Name <span>↓</span>	Group Administrators	Business Leader
<input type="checkbox"/> <span>▶</span> Technology	Jordan Green	Anita Jordan
<input type="checkbox"/> <span>▶</span> Sales	Andrew Stevenson	Jordan Green
<input type="checkbox"/> <span>▶</span> Product	Aaron Davis	
<input type="checkbox"/> <span>▶</span> People & Culture	Pam Reynolds	Ray Andrews
<input type="checkbox"/> <span>▼</span> Marketing	Aaron Davis	Kate Grant
<input type="checkbox"/> Product Marketing	Ann Smith	Jordan Green
<input type="checkbox"/> <span>▼</span> Marketing Communications	Ray Andrews	Ray Andrews
<input type="checkbox"/> <span>▼</span> Advertising	Dave Parker	
<input type="checkbox"/> Public Relations		
<input type="checkbox"/> Digital Marketing	Matt Fazio	Elizabeth Powell
<input type="checkbox"/> <span>▼</span> Corporate Marketing	Aaron Nunez	Pam Reynolds
<input type="checkbox"/> Corporate Branding		
<input type="checkbox"/> Analyst Relations		Paul Turner

[+ Add More Groups](#) Showing 55 groups

Assign an optional **Group Administrator** on subgroups



# Group data ownership and differentiation



Portfolios



Companies



Programs



Teams



Projects



Templates

# Group data ownership and differentiation



Portfolios ✓



Companies ✓



Programs ✓



Teams ✓



Projects ✓



Templates coming soon...



# Company Management for groups

## Group Administrators can:

- **Identify the companies** their group is doing business with
- **Manage their groups' companies** without receiving access to other companies





## Team Management for groups

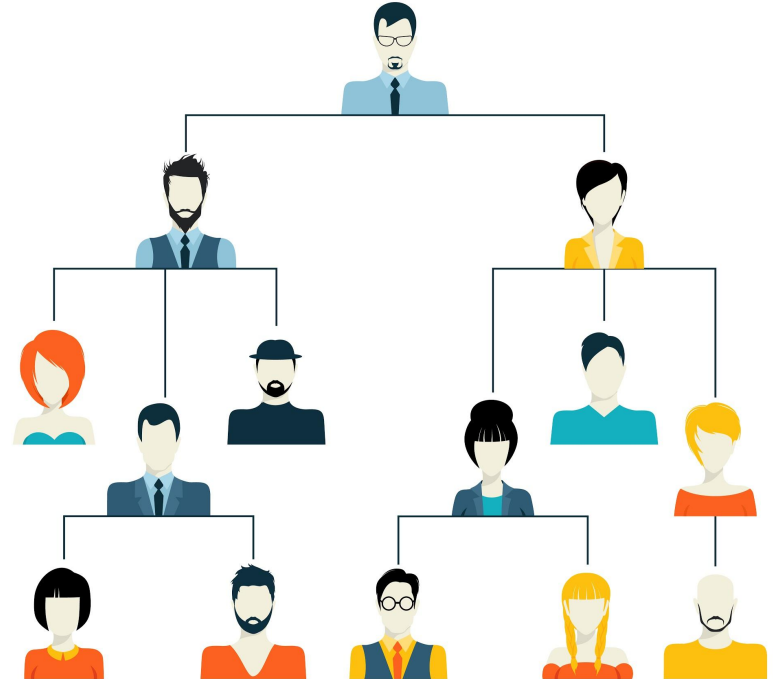
### Group Administrators can:

- **Identify the teams** formed within their groups
- **Manage the teams** associated with their groups without being a team member or owner



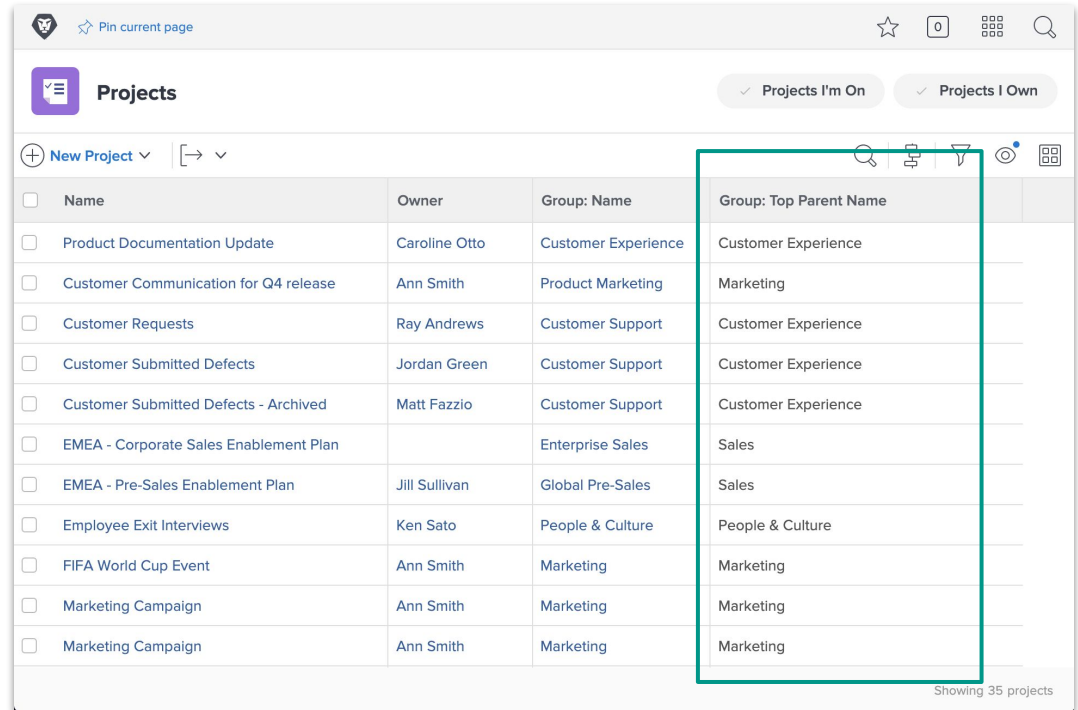
Who is behind the business decisions in each department?

Introducing:  
**Business Leader**



# Report on data from the entire business unit

- **Top Parent Name** in views
- **Top Parent ID** in filters and groupings



The screenshot shows the Workfront 'Projects' page. At the top, there are navigation icons and a search bar. Below the page title, there are two filter buttons: 'Projects I'm On' and 'Projects I Own'. A '+ New Project' button is visible on the left. The main content is a table with the following columns: Name, Owner, Group: Name, and Group: Top Parent Name. A teal box highlights the 'Group: Top Parent Name' column. The table contains 12 rows of project data. At the bottom right, it says 'Showing 35 projects'.

<input type="checkbox"/>	Name	Owner	Group: Name	Group: Top Parent Name
<input type="checkbox"/>	Product Documentation Update	Caroline Otto	Customer Experience	Customer Experience
<input type="checkbox"/>	Customer Communication for Q4 release	Ann Smith	Product Marketing	Marketing
<input type="checkbox"/>	Customer Requests	Ray Andrews	Customer Support	Customer Experience
<input type="checkbox"/>	Customer Submitted Defects	Jordan Green	Customer Support	Customer Experience
<input type="checkbox"/>	Customer Submitted Defects - Archived	Matt Fazio	Customer Support	Customer Experience
<input type="checkbox"/>	EMEA - Corporate Sales Enablement Plan		Enterprise Sales	Sales
<input type="checkbox"/>	EMEA - Pre-Sales Enablement Plan	Jill Sullivan	Global Pre-Sales	Sales
<input type="checkbox"/>	Employee Exit Interviews	Ken Sato	People & Culture	People & Culture
<input type="checkbox"/>	FIFA World Cup Event	Ann Smith	Marketing	Marketing
<input type="checkbox"/>	Marketing Campaign	Ann Smith	Marketing	Marketing
<input type="checkbox"/>	Marketing Campaign	Ann Smith	Marketing	Marketing



# Group page

Pin current page

Setup / GROUP Marketing

GROUP Marketing

Business Leader: Kate Grant

Licenses in use: 22/50 (Plan Work)

Group Administrators: Aaron Davis

### Group Members

+ Add members [→ v]

Photo	Name	Email	Group Role
<input type="checkbox"/>	Aaron Davis	aarond@mycompany.wf	Group Administrator
<input type="checkbox"/>	Ann Smith	lilit@mycompany.wf	Member
<input type="checkbox"/>	John Davies	johndavies@mycompany.wf	Member
<input type="checkbox"/>	Susan Smith	susan@mycompany.wf	Member
<input type="checkbox"/>	Aaron Nunez	aaronn@mycompany.wf	Member
<input type="checkbox"/>	Elizabeth Powell	elizabeth@mycompany.wf	Member
<input type="checkbox"/>	Chris Manning	chris@mycompany.wf	Member
<input type="checkbox"/>	Kate Grant	katy@mycompany.wf	Member
<input type="checkbox"/>	Joe Stevens	joe@mycompany.wf	Member
<input type="checkbox"/>	Ken Sato	ken@mycompany.wf	Member
<input type="checkbox"/>	Grace Matsu	grace@mycompany.wf	Member
<input type="checkbox"/>	Anita Jordan	anita@mycompany.wf	Member
<input type="checkbox"/>	Rick Stevens	rick@mycompany.wf	Member

Showing 30 users

- Group Members
- Subgroup Mem...
- Group Details
- Project Prefere...
- Tasks & Issues ...
- Subgroups
- Statuses
- Event Notificati...
- Portfolios
- Programs
- Projects
- Show More

# Group page

The screenshot shows the Workfront interface for a group named 'Marketing'. At the top, there are navigation options like 'Setup / GROUP Marketing' and a 'Pin current page' button. The group's Business Leader is Kate Grant, and the Group Administrator is Aaron Davis. A license summary shows 22/50 Plan licenses and 3 Work licenses in use. A sidebar on the left lists various group management options, with 'Group Members' selected. The main area displays a table of group members with columns for Photo, Name, and Email. A modal window is open over the table, showing 'License Information' for the group. This modal includes a table with columns for License Type, Used\*, and Max, listing various license types and their counts. Below the table, it states 'Home Group for 26 licensed users\*'. The bottom right corner of the interface indicates 'Showing 30 users'.

GROUP Marketing

Business Leader: Kate Grant

Licenses in use: 22/50 Plan, 3 Work

Group Administrators: Aaron Davis

Group Members

Photo	Name	Email
<input type="checkbox"/>	Aaron Davis	
<input type="checkbox"/>	Ann Smith	
<input type="checkbox"/>	John Davies	
<input type="checkbox"/>	Susan Smith	
<input type="checkbox"/>	Aaron Nunez	
<input type="checkbox"/>	Elizabeth Powell	
<input type="checkbox"/>	Chris Manning	
<input type="checkbox"/>	Kate Grant	
<input type="checkbox"/>	Joe Stevens	
<input type="checkbox"/>	Ken Sato	
<input type="checkbox"/>	Grace Matsu	
<input type="checkbox"/>	Anita Jordan	
<input type="checkbox"/>	Rick Stevens	

Business Leader: Kate Grant

Licenses in use: 22/50 Plan, 3 Work

Group Administrators: Aaron Davis

### License Information

\*License count of users whose Home Group is this group or one of its subgroups. [Learn more...](#)

License Type	Used*	Max
Plan	22	50
Work	3	N/A
Review	0	Unlimited
Request	1	Unlimited
External	0	Unlimited
Home Group for	26 licensed users*	

Showing 30 users

# Group page

The screenshot shows the Workfront interface for a group named 'Marketing'. The top navigation bar includes a 'Pin current page' option, a star icon, a notification bell with '0', a grid icon, and a search icon. Below the navigation, the breadcrumb 'Setup / GROUP Marketing' is visible. The group header shows 'GROUP Marketing' with a menu icon, and summary statistics: 'Business Leader' (Kate Grant), 'Licenses in use' (22/50 Plan, 3 Work), and 'Group Administrators' (Aaron Davis).

The main content area is titled 'Group Members' and features a sidebar with navigation options: Group Members, Subgroup Mem..., Group Details, Project Prefere..., Tasks & Issues..., Subgroups, Statuses, Event Notificati..., Portfolios, Programs, Projects, and Show More. The main area has an '+ Add members' button and a table of group members.

Photo	Name	Em...
<input type="checkbox"/>	Aaron Davis	
<input type="checkbox"/>	Ann Smith	
<input type="checkbox"/>	John Davies	
<input type="checkbox"/>	Susan Smith	
<input type="checkbox"/>	Aaron Nunez	
<input type="checkbox"/>	Elizabeth Powell	
<input type="checkbox"/>	Chris Manning	
<input type="checkbox"/>	Kate Grant	
<input type="checkbox"/>	Joe Stevens	
<input type="checkbox"/>	Ken Sato	
<input type="checkbox"/>	Grace Matsu	
<input type="checkbox"/>	Anita Jordan	
<input type="checkbox"/>	Rick Stevens	

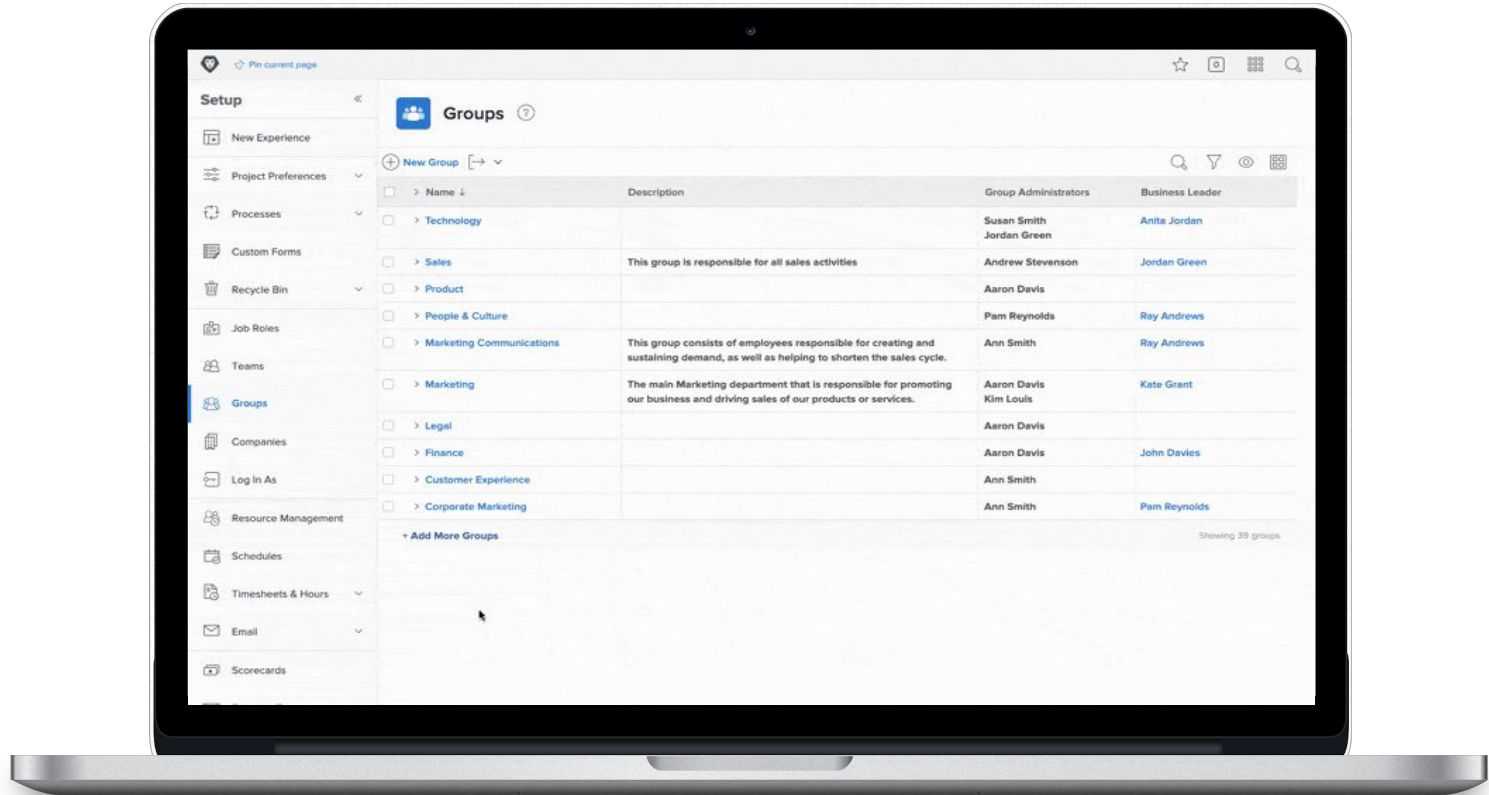
Overlaid on the right side is a detailed view of the 'Business Leader' and 'Licenses in use' information. It shows 'Business Leader' as Kate Grant and 'Licenses in use' as 22/50 Plan and 3 Work. Below this is a 'License Information' table:

License Type	Used*	Max
Plan	22	50
Work	3	N/A
Review	0	Unlimited
Request	1	Unlimited
External	0	Unlimited
Home Group for	26 licensed users*	

Other overlaid elements include a 'Group Administrators' section showing Aaron Davis and a search box for users.

Showing 30 users

# Restructure your groups



# Group Administrator

A new superpower

# Delegate

As a system administrator, delegate departmental management to group administrators



# Delegate

- Group Administrators in charge of the group's workflows and processes
- Limited involvement of system administrators in the management of the group
- No dependency from other groups' needs
- Minimized need for governance meetings



# Newly-added and planned Group capabilities

- Processes and preferences:
  - Project, Task and Issue Preferences (phased rollout)
  - Event Notifications configurations (phased rollout)
  - Timesheets and Hours Preferences configurations (planned)
  - Group-specific approval processes
- Data differentiation by groups
  - Group association on Portfolios, Programs, Companies, Teams, Templates
- Group Administrator empowerment
  - Group Admin's ability to manage group's companies and teams
  - Group Admin's ability to assign timesheet profiles
  - Group Administrators assigned on subgroups
  - Business Leader assignment on groups
  - Expanded group hierarchy of up to 15 level



# Newly-added and planned Group capabilities

- **Group Administrator empowerment**
  - Group Admin's ability to manage group's companies and teams
  - Group Admin's ability to assign timesheet profiles
  - Group Administrators assigned on subgroups
  - Business Leader assignment on groups
- **Better representation of organizational hierarchy**
  - Expanded group hierarchy of up to 15 level
  - Improved group reorganization by making existing groups as subgroups
- **Usability improvements**
  - Dedicated Group page with all group-related data and configuration controls
  - New widget for assigning groups showing the hierarchy, description and stakeholders

# Actions allowed for different types of administrators

Find the overview of actions available for system vs. group vs. subgroup administrators in [Adobe Workfront One](#).

	Workfront administrators	Group administrators	Subgroup administrators
Enroll users in the new Adobe Workfront experience	✓	✓	✓
Create and edit a user's profile	✓	✓*	✓*
Configure group-specific templates	Planned	Planned	Planned
Configure project preferences	✓	✓**	Planned
Configure task and issue preferences	✓	✓**	Planned
Create and manage statuses	✓	✓	Planned
Create and manage approvals	✓	✓	✓
Restore items from Recycle Bin	✓	✓	✓
Create and manage teams	✓	✓	✓
Create and manage companies	✓	✓	✓
Create and manage groups	✓	✓	✓
Log in as another user	✓	✓	✓
Create and manage schedules	✓	✓	✓
Create and manage timesheet profiles	✓	✓	✓

# Questions?



Speaker



## Andrey Popov

Technical Lead

JLL



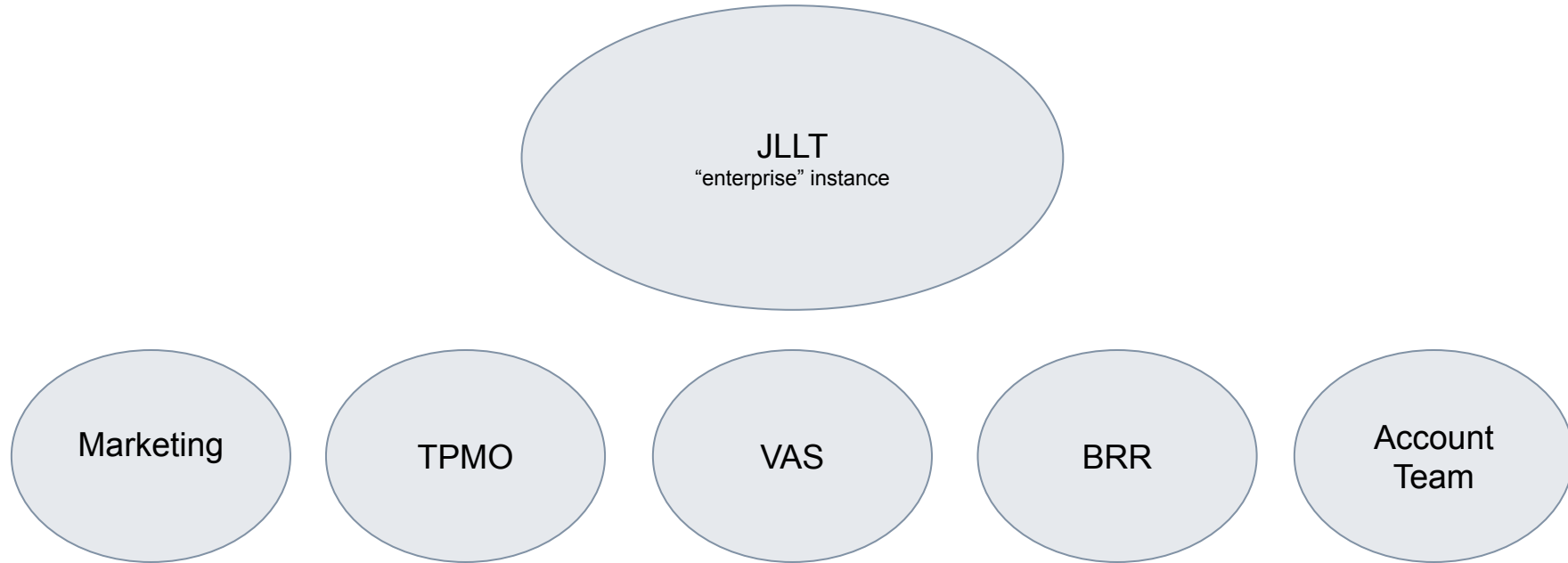
Global commercial real estate company with over 90,000 employees

~2,500 users across 6 instances

Workfront used for

- Program / Project Management
- Time Tracking
- Portfolio Reporting
- Financial CapEx & OpEx Management
- Workflows
- Intake Queues

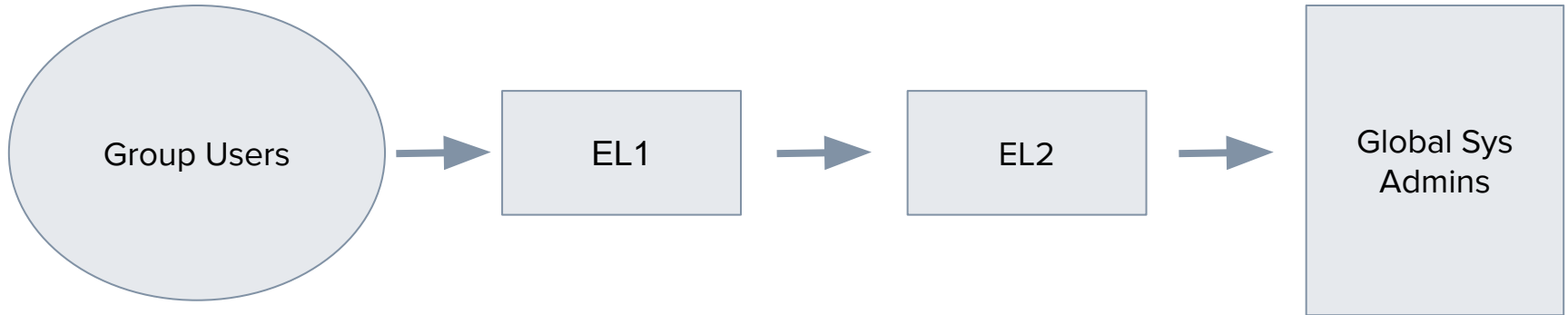
# Instance Overview



# JLL Technology Instance

- Group Administrators required for new groups
  - Training required
- Responsible for system settings, communication, change management
- Technical Excellence Governance

# JLL Technology Instance





# Group Admin Benefits

- Reduced Global Admin involvement
- Independence between groups
- Fusion automations
- Strong partnership with Workfront Product teams

# Future Initiatives

**Continued GA  
Training**

**Group and  
subgroup  
structure**

**Increase  
functionality use  
within Groups**

Speaker



## Toneia Lane

Marketing Manager,  
Retirement Plan Services  
Charles Schwab

# Workfront Group Admin at Charles Schwab

The Charles Schwab logo consists of a blue square containing the word "charles" in a white, lowercase, serif font, and the word "SCHWAB" in a white, uppercase, sans-serif font directly below it.

charles  
SCHWAB

*Own your tomorrow.*

# A bit about Workfront at Schwab

Customer since  
March '14 with  
original roll-out in  
Creative Center

Single instance,  
single company,  
many users and  
groups

Platform ownership  
and administration in  
Marketing

Distributed group  
administration for  
enterprise

Integrations with  
Workato, Jira,  
WORM-archival

# Users by the Numbers

## Users & Groups

3.8k active users

78 parent / 230 total groups

## Licenses

82% Plan

17% Work/Review

3% Request

## Logins

3.2k year

2.5k quarter

1.8K month

## Admins

62 Group Admins

2 Sys Admins

# Admin Roles

Distributed Responsibility  
Group Admin  
System Admin

# Distributed Responsibility Agreement

## System Administrators

*“The Marketing Operations team manages Workfront Governance via core group collaboration, system settings, troubleshooting escalated issues, weekly admin office hours, vendor management, and administrator onboarding, vendor management, and business resources for platform projects.”*

## Group Administrators

*“...groups will designate an administrator in their organization, responsible for: all facets of process development, maintenance, and support; data management and archival; end user management, support, and training.*

*The Group Administrator(s) are responsible for ensuring proper permissions are in place for all of the group's users and objects.”*



# System Admin Responsibilities

1

Support requests that I can't complete

2

Help with questions during weekly office hours

3

Keep us informed during monthly Workfront governance meetings

4

Communications Compliance / maintain risk procedures

# My Group Admin Responsibilities

## Develop workflows

- Custom fields & forms
- Request queues
- Project templates
- Milestone paths
- Approval processes

## User experience

- Establish job roles, teams, and sub-groups
- Develop custom dashboards
- Create role-specific layout templates, custom views and filters

## Collaboration

- Work with other admins on cross-group integration
- Elicit feedback from leadership to develop reports
- Partner with users to determine enhancement opportunities

## Support

- Create materials and provide training, office hours during new process roll-out
- End-user support
- Make updates as needed

Thank you!

charles  
SCHWAB

*Own your tomorrow.*



## Wrap-up and Next Steps

# Continue the Conversation on Workfront One

- Collaborate with others in a similar industry or department
- Harness the power of your peers to crowdsource inspiration and solutions
- Learn about upcoming events

The screenshot shows the Workfront One website homepage. At the top, there is a search bar and a navigation menu with links for Home, Getting Started, Resources, New Workfront Experience, Collaboration, Events, Support, My Experience, and Call Customer Support: 844-306-4357. The main content area features a welcome message and a large image of a group of people in a meeting. Below this, there are four featured cards: 'Take advantage of Virtual Leap', 'The new Workfront experience', 'Join the Community', and 'Network with Workfront Users'. Each card includes a brief description and a call-to-action button. At the bottom, there is a 'Community Discussions' section with a question input field and a 'Product updates' section listing recent releases.

workfront ONE

Search... Search

Kristin Far...

Home Getting Started Resources New Workfront Experience Collaboration Events Support My Experience Call Customer Support: 844-306-4357

Welcome Workfront Customers and Partners!

Explore the tabs below to: check out our featured content to help you do your best work, find what's popular with other users, read the latest news, and find out what this site is all about.

Featured Popular News About

**Take advantage of Virtual Leap**

More than 75 sessions available to help you do your best work with Workfront.

Register today

**The new Workfront experience**

Now that the new Workfront experience is out of beta, see the resources we have to help you transition.

Learn more

**Join the Community**

Ask questions, share knowledge, make connections on the Workfront One Community.

See the latest discussions

**Network with Workfront Users**

We have 8 special edition Leap User groups for you to learn and connect with other Workfront users the week following Virtual Leap.

See all 8 topics

Community Discussions

Question Poll

What would you like to know? Ask

Sort by: Latest Posts

For the Love of Pets  
Workboldy - Kristin Farwell - June 8, 2020 at 7:50 AM 100 2 11

**Product updates**

**What's new in Workfront**

2020.2 release overview (new in Production)

2020.3 release overview (new in Preview)

**What's new in Workfront Library**

Workfront Library release activity

Discover the new features in the new experience

# Upcoming Virtual User Groups

[one.workfront.com/events](https://one.workfront.com/events)

- May 11: Request Queues and Intake Forms
- May 18: Resource Management
- Jun 8: Training & Onboarding Users

*Coming soon!*

- *Reporting & Dashboards: Planned v. Actuals*
- *Transitioning to the New Workfront Experience*
- *Extending Workfront with Integrations*
- *Data Visualization and Storytelling*



**Thank you.**

