Submitted Requests in the New Workfront Experience

What changed?
All Requests and Requests I've Submitted sections have now been replaced with a single Submitted section with filtering functionality. My Open Requests is the default filter for this section, allowing to see the currently open requests for the logged in user.

Can I customize the view on the list?
We currently don't plan to introduce the ability to customize the list but we plan to add the side Summary panel which will allow users to see more details about a specific request.

Can I customize the filters on the list?
Four built-in filters are currently available for the Submitted section. We plan to add filter customization in the future, so please feel free to submit feedback about which fields you would like to filter by the most using the Feedback button located on the Submitted requests list.

Can I hide the Submitted requests section from the layout template?
You cannot hide the Submitted requests section using a layout template.

When will this functionality be available?
The functionality is currently available in Preview sandbox environments. The plan is to enable it in Production with 21.1 release.

New Request submission experience in New Workfront Experience

What changed?
- The separate New Request submission page has been replaced with a New request button that can be accessed from any section of the Requests area.
- The Submit, Cancel/Discard as well as Draft saving notification have been moved to the upper-right corner of the Request submission page, to not be in the way of completing the form.
- As you are entering a new request, the document upload section has been moved after the form data, to allow for a better information flow. Previously, the Document section displayed between the fields of the form.
- The behavior of the document upload button has been changed to make the options for uploading documents from the local machine and cloud providers equally accessible.
- Some of the native fields (URL, Severity, Planned Start Date, Planned Hours) have been removed from the form. Even when these fields are enabled in the Queue Details area, they won't be visible on the request form when entering the request.
- The Job Role, Team and Assigned To fields have been combined into one new field, Assignments, to bring consistency with the rest of the application. If any of the fields are enabled in the Queue Details area, the Assignments field will be visible on the request submission form.
- If you want to send the link to a particular form to other users, you can use the Share path link located on the upper right corner of the form to generate the link. By clicking on the link you sent them, the receiver will open that particular form of the request in the New request modal, assuming they are logged in to Workfront.

Can I rename the native fields on the form?
This functionality is currently not planned.

Can I make some of the native fields required?
This functionality is not currently available, but is something we are looking into.

Can I configure the native fields based on topics?
This functionality is going to be introduced with further enhancements planned in the Requests area.

When will this functionality be available?
The functionality is currently available in Preview sandbox environments. The plan is to enable it in Production with 21.1 release.