# **Module 4 - Tag management systems**

This toolkit is designed for <u>Professional Developer Exam Aspirants</u>. There are **six** Modules. Study Each module per week to stick to schedule. Technical Parts of applications are depicted in Videos, you can learn more about them from experience League. You can visit <u>Get prep page</u> to understand the contents and anticipate the learning journey.

This is Professional Exam, Developer toolkit Module 4. This module contains four sections.

# 4.1 Tags Overview

Tags in Adobe Experience Platform are the next generation of tag management capabilities from Adobe. Tags give customers a simple way to deploy and manage all of the analytics, marketing, and advertising tags necessary to power relevant customer experiences.

Tags empower anyone to build and maintain their own integrations, called *extensions*. These extensions are available to Adobe Experience Cloud customers in an app-store experience so they can quickly install, configure, and deploy their tags.

Tags are offered to Adobe Experience Cloud customers as an included value-add feature.

Key benefits

- Faster time to value.
- Trustworthy data through centralized collection, organization, and delivery using data elements.
- Compelling experiences through the integration of data and marketing technology using rule builder.

### Key features Extensions

An extension is a package of code (JavaScript, HTML, and CSS) that extends the tags functionality. Build, manage, and update your integrations using a virtually self-service interface. You can think of extensions as apps you use to achieve your tasks.

# Extension catalog

Browse, configure, and deploy marketing/advertising tools built and maintained by independent software vendors.

### Rule builder

Create robust rules that combine multiple events, sequenced in the way that you determine using if/then logic with conditions and exceptions. Rules provide options for:

- Events
- Conditions
- Exceptions
- Actions

The rule builder includes real-time error checking and syntax highlighting for your custom code.

When the criteria outlined in your rules are met and conditions are satisfied, the actions you define are executed in order.

## Data elements

Collect, organize, and deliver data across web-based marketing and advertising technology.

## Enterprise publishing

The publishing process enables teams to publish code to pages. Different people can create an implementation, approve it, and publish it on your pages.

- Changes to your code are encapsulated within the libraries you define.
- You specify where and when you want your code deployed.
- Multiple libraries can be built in parallel by different teams.
- Unlimited development environments.
- A deliberate, permission-based process for merging libraries together.

### **Open APIs**

Automate implementations of individual technologies or a group of technologies.

- Tags interact with the Reactor API.
- Deployments can be automated through APIs.
- Integrate the APIs with your own internal systems.
- You can build your own user interface if desired.

### Light, modular container tag

The content of your container is minified, including your custom code. Everything is modular. If you don't need an item, it is not included in your library. The result is an implementation that is fast and compact. See <u>Minification</u>.

# Other highlights

Tags provide several improvements over similar systems, including:

- No use of document.write () where Chrome doesn't allow it.
- The Page Top and Page Bottom rules are bundled into the main library to minimize unnecessary HTTP calls.

- Custom action scripts within a rule can be loaded in parallel, but are executed sequentially.
- If you avoid Page Top and Page Bottom rules, the code is mostly asynchronous, with a path to getting fully async.

# 4.2 Tag Management

Adobe Experience Platform Launch makes it easy to manage tags, and it provides innovative tools for collecting and distributing data across digital marketing systems.

# Tag, you're it.

Tags are at the heart of any analytics practice. They make it possible for you to collect data, which become the insights you need. The challenge is deploying and managing those tags efficiently.

Built by the same engineers that built Dynamic Tag Management (DTM) back in 2013, Launch is our nextgeneration tag management system that unifies our entire marketing technology ecosystem. With Launch, third-party developers can build, maintain, and continuously update their integrations with Adobe Experience Cloud, meaning you can deploy both Adobe and third-party apps with ease — and capture and use customer data as you please.

# **Extensive Extensions catalog**

Browse, configure, and deploy marketing technology built and maintained directly by independent software vendors.

# **Redesigned rule builder**

Integrate the data and functionality of marketing and ad technologies to unify different products.

# **Open APIs**

Automate baseline implementations for one tool or several.

# **Component-based publishing**

Publish only what you intend by bundling the rules, data elements, and extensions that make up a library.

# 4.3 Packet analyzers

Packet analyzers let you view the data sent by your implementation to Adobe data collection servers.

Similar to the Adobe Experience Cloud debugger, a packet monitor shows what data parameters are being passed in an image request; however, packet monitors provide added functionality:

- View custom link tracking image requests
- View image requests using implementation methods other than JavaScript, such as hard-coded image requests or Appmeasurement

To view Analytics requests, filter outgoing requests using "b/ss".

In very rare cases, the debugger will report an image request although no request makes it to Adobe's Analytics processing servers. Using a packet monitor is a great way to be 100% sure that a specific image request is being fired successfully.

While Adobe does not provide an official packet monitor, there are a wide range of them on the internet. The following are some packet monitors others have found useful.

### TIP

These lists are not meant to be comprehensive, but rather information on frequently used monitors.

| Firefox                    | <b>Internet Explorer</b> | Chrome                     | :    |
|----------------------------|--------------------------|----------------------------|------|
| Observe Point (tag viewer) | HttpWatch                | Observe Point (tag viewer) | Cha  |
| HttpFox                    |                          | Chrome Developer Tools     | Fide |
| Tamper Data                |                          | Firebug Lite               | Wir  |
| HttpWatch                  |                          |                            |      |
|                            |                          |                            |      |

# Firebug NOTE

Adobe does NOT support or troubleshoot any issues you experience with these packet monitors. Consult the packet monitor's originating site for assistance.

# **Typical HTTP response status codes**

When AppMeasurement sends data to Adobe data collection servers, servers respond with a response status code.

- **200 OK**: The most common response from data collection servers. The image request was successfully received and a transparent image was returned.
- **302 FOUND**: There are a couple possible reasons to receive this response:

- The first image request of a visitor: A redirect occurs if a user visits your site for the first time. This redirect is to obtain a visitor cookie. It does not affect data collection.
- Integration between Comscore and Adobe: If your organization uses a Comscore/Analytics integration, each image request always results in a 302 response.
- **404 NOT FOUND**: This response means that the image request was not found, and data is not sent to Adobe data collection servers. This response is also possible when hardcoded image requests are not formatted correctly. Work with the individual or team who implemented Analytics to resolve this issue.

# NS\_BINDING\_ABORTED in response codes

This message occurs because the link tracking image request is designed to let the browser proceed to the next page before waiting for a response from the Adobe data collection servers.

Adobe's response to the image request is simply a blank 1x1 transparent image, which is not relevant to the content of the page. If you see a line item in your packet monitor from Adobe, either with a **200 OK** response or an **NS\_BINDING\_ABORTED** response, the data has reached Adobe's servers. There is no need to have the page wait any longer.

Packet monitors integrated as a plug-in rarely see the full response. They tend to see the request as aborted because the full response was not received. These monitors also rarely make a distinction between whether it was the request or response that was aborted. A stand alone packet monitor typically has more detailed messages and reports the status more accurately. For example, a user may get a message in *Charles* saying "Client closed connection before receiving entire response." This means the data did reach our servers, just the browser moved on to the next page before the 1x1 pixel was received.

If an external packet monitor reports that the data collection request is aborted, rather than the response, this is a cause for concern. Adobe Customer Care can provide help in troubleshooting.

# More help on this feature

- Data collection query parameters
- Hash collisions
- Legacy Adobe Experience Cloud Debugger

# 4.4 <u>Satellite object reference</u>

This document serves as a reference for the client-side \_satellite object and the various functions you can perform with it.

track

Code

## \_satellite.track(identifier: string [, detail: \*] )

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# Example

\_satellite.track('contact\_submit', { name: 'John Doe' });

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track fires all rules using the Direct Call event type that has been configured with the given identifier from the Core tag extension. The above example triggers all rules using a Direct Call event type where the configured identifier is contact\_submit. An optional object containing related information is also passed. The detail object can be accessed by

entering %event.detail% within a text field in a condition or action or event.detail inside the code editor in a Custom Code condition or action.

getVar

Code

# \_satellite.getVar(name: string) => \*

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# Example

# var product = \_satellite.getVar('product');

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In the example provided, if a data element exists with a matching name, the data element's value will be returned. If no matching data element exists, it will then check to see if a custom variable with a matching name has previously been set using \_satellite.setVar(). If a matching custom variable is found, its value will be returned.

# NOTE

You can use percent (%) syntax to reference variables for many form fields in your tag implementation, reducing the need to call \_satellite.getVar(). For example, using %product% will access the value of the product data element or custom variable.

When an event triggers a rule, you can pass the rule's corresponding event object into \_satellite.getVar() like so:

// event refers to the calling rule's event

var rule = \_satellite.getVar('return event rule', event);

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setVar

Code

\_satellite.setVar(name: string, value: \*)
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# Example

\_satellite.setVar('product', 'Circuit Pro');

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setVar() sets a custom variable with a given name and value. The value of the variable can later be accessed using \_satellite.getVar().

You may optionally set multiple variables at once by passing an object where the keys are variable names and the values are the respective variable values.

\_satellite.setVar({ 'product': 'Circuit Pro', 'category': 'hobby' });

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getVisitorId

Code

\_satellite.getVisitorId() => <u>Object</u>

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Example

#### var visitorIdInstance = \_satellite.getVisitorId();

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If the Adobe Experience Cloud ID extension is installed on the property, this method returns the Visitor ID instance. See the Experience Cloud ID Service documentation for more information.

logger

Code

\_satellite.logger.log(message: string)

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\_satellite.logger.info(message: string)

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\_satellite.logger.warn(message: string)

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\_satellite.logger.error(message: string)

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### Example

\_satellite.logger.error('No product ID found.');

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The logger object allows for a message to be logged to the browser console. The message will only be displayed if tag debugging is enabled by the user (by

calling \_satellite.setDebug(true) or using an appropriate browser extension).

# **Logging Deprecation Warnings**

#### \_satellite.logger.deprecation(message: string)

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### Example

\_satellite.logger.deprecation('This method is no longer supported, please use [new example] instead.');

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This logs a warning to the browser console. The message is displayed whether or not tag debugging is enabled by the user.

cookie

\_satellite.cookie contains functions for reading and writing cookies. It is an exposed copy of the third-party library js-cookie. For details on more advanced usage of this library, please review the js-cookie documentation.

# Set a cookie

To set a cookie, use \_satellite.cookie.set().

Code

\_satellite.cookie.set(name: string, value: string[, attributes: <u>Object</u>])

Copy Toggle Text Wrapping **NOTE** 

In the old setCookie method of setting cookies, the third (optional) argument to this function call was an integer that indicated the cookie's expiration time in days. In this new method, an "attributes" object is accepted as a third argument instead. In order to set an expiration for a cookie using the new method, you must provide an expires property in the attributes object and set it to the desired value. This is demonstrated in the example below.

### Example

The following function call writes a cookie that expires in one week.

\_satellite.cookie.set('product', 'Circuit Pro', { expires: 7 });

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# **Retrieve a cookie**

To retrieve a cookie, use \_satellite.cookie.get().

Code

#### \_satellite.cookie.get(name: string) => string

Copy Toggle Text Wrapping

#### Example

The following function call reads a previously set cookie.

var product = \_satellite.cookie.get('product');

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# Remove a cookie

To remove a cookie, use satellite.cookie.remove().

Code

\_satellite.cookie.remove(name: string)

Copy Toggle Text Wrapping

### Example

The following function call removes a previously set cookie.

\_satellite.cookie.remove('product');

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# buildInfo

#### Code

#### \_satellite.buildInfo

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This object contains information about the build of the current tag runtime library. The object contains the following properties:

turbineVersion

This provides the <u>Turbine</u> version used inside the current library.

turbineBuildDate

The ISO 8601 date when the version of <u>Turbine</u> used inside the container was built.

buildDate

The ISO 8601 date when the current library was built.

This example demonstrates the object values:

```
turbineVersion: "14.0.0",
turbineBuildDate: "2016-07-01T18:10:34Z",
buildDate: "2016-03-30T16:27:10Z"
```

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environment

This object contains information about the environment that the current tag runtime library is deployed on.

## Code

}

\_satellite.environment Copy Toggle Text Wrapping

The object contains the following properties:

| <pre>{     id: "ENbe322acb4fc64dfdb603254ffe98b5d3",     stage: "development" } Copy</pre> |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
| Toggle Text Wrapping   |  |  |  |  |  |  |  |
| Property   | Description  |  |  |  |  |  |  |
| id   | The id of the environment.   |  |  |  |  |  |  |
| stage  | The environment for which this library was built. The possible values are development, stagi |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |

notify

# NOTE

This method has been deprecated. Please use \_satellite.logger.log() instead.

#### Code

#### \_satellite.notify(message: string[, level: number])

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#### Example

#### \_satellite.notify('Hello world!');

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notify logs a message to the browser console. The message will only be displayed if tag debugging is enabled by the user (by calling \_satellite.setDebug(true) or using an appropriate browser extension).

An optional logging level can be passed which will affect the styling and filtering of the message being logged. Supported levels are as follows:

3 - Informational messages.

- 4 Warning messages.
- 5 Error messages.

If you do not provide a logging level or pass any other level value, the message will be logged as a regular message.

## setCookie

#### IMPORTANT

This method has been deprecated. Please use \_satellite.cookie.set() instead.

Code

\_satellite.setCookie(name: string, value: string, days: number)

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#### Example

#### \_satellite.setCookie('product', 'Circuit Pro', 3);

Copy Toggle Text Wrapping This sets a cookie in the user's browser. The cookie will persist for the number of days specified.

readCookie

# IMPORTANT

This method has been deprecated. Please use \_satellite.cookie.get() instead.

Code

#### \_satellite.readCookie(name: string) => string

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Example

var product = \_satellite.readCookie('product'); Copy Toggle Text Wrapping

This reads a cookie from the user's browser.

```
removeCookie
```

# NOTE

This method has been deprecated. Please use \_satellite.cookie.remove() instead.

Code

#### \_satellite.removeCookie(name: string)

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# Example

\_satellite.removeCookie('product');

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This removes a cookie from the user's browser.

# **Debugging Functions**

The following functions should not be accessed from the production code. They are intended only for debugging purposes and will change over time as needed.

container

Code

#### \_satellite.\_container

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Example

### **IMPORTANT**

This function should not be accessed from the production code. It is intended only for debugging purposes and will change over time as needed.

monitor

#### Code

<u>\_satellite.\_monitors</u> Copy Toggle Text Wrapping

Example

### IMPORTANT

This function should not be accessed from the production code. It is intended only for debugging purposes and will change over time as needed.

#### Sample

On your web page running a tag library, add a snippet of code to your HTML. Typically, the code is inserted into the <head> element before the <script> element that loads the tag library. This allows the monitor to catch the earliest system events that occur in the tag library. For example:



```
<script>
    window._satellite = window._satellite || {};
    window._satellite._monitors = window._satellite._monitors || [];
    window._satellite._monitors.push({
      ruleTriggered: function (event) {
        console.log(
          'rule triggered',
          event.rule
        );
      },
      ruleCompleted: function (event) {
        console.log(
          'rule completed',
          event.rule
        );
      },
      ruleConditionFailed: function (event) {
        console.log(
          'rule condition failed',
          event.rule,
          event.condition
        );
    });
  </script>
  <script src="//assets.adobedtm.com/launch-</pre>
EN5bfa516febde4b22b3e7c6f96f6b439f.min.js"
          async></script>
</head>
<body>
  <h1>Click me!</h1>
</body>
</html>
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```

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In the first script element, because the tag library has not been loaded yet, the initial \_satellite object is created and an array on \_satellite.\_monitors is initialized. The script then adds a monitor object to that array. The monitor object can specify the following methods which will later be called by the tag library:

ruleTriggered

This function is called after an event triggers a rule but before the rule's conditions and actions have been processed. The event object passed to ruleTriggered contains information about the rule that was triggered.

ruleCompleted

This function is called after a rule has been fully processed. In other words, the event has occurred, all conditions have passed, and all actions have been executed. The event object passed to ruleCompleted contains information about the rule that was completed.

ruleConditionFailed

This function is called after a rule has been triggered and one of its conditions has failed. The event object passed to ruleConditionFailed contains information about the rule that was triggered and the condition that failed.

If ruleTriggered is called, either ruleCompleted or ruleConditionFailed will be called shortly thereafter.

# NOTE

A monitor doesn't have to specify all three methods (ruleTriggered, ruleCompleted, and ruleConditionFailed). Tags in Adobe Experience Platform work with whatever supported methods have been provided by the monitor.

# **Testing the Monitor**

The example above specifies all three methods in the monitor. When they're called, the monitor logs out relevant information. To test this, set up two rules in the tag library:

- 1. A rule that has a click event and a browser condition that passes only if the browser is Chrome.
- 2. A rule that has a click event and a browser condition that passes only if the browser is Firefox.

If you open the page in Chrome, open the browser console, and select the page, the following appears in the console:

| : | Con       | sole Search                               |  |  | ×                         |
|---|-----------|---|--|--|---------------------------|
| ► | $\otimes$ | top                                       | ▼ Filter   | Default levels 🔻 🗹 Group similar   | 5 hidden 🛛 🎝              |
|   | ule       | triggered ▶ {name:                        | "Rule With Passing Condition", even  | ts: Array(1), conditions: Array(1), actions: Array(0)}                                   | simple.html:10            |
|   | ule       | completed > {name:                        | "Rule With Passing Condition", even  | <pre>ts: Array(1), conditions: Array(1), actions: Array(0)}</pre>                        | <pre>simple.html:11</pre> |
|   | ule       | triggered ▶ {name:                        | "Rule With Failing Condition", even  | <pre>ts: Array(1), conditions: Array(1), actions: Array(0)}</pre>                        | <pre>simple.html:10</pre> |
|   | ule /     | condition failed ►<br>MulePath: "core/src | <pre>{name: "Rule With Failing Condition' /lib/conditions/browser.js", setting</pre> | ", events: Array(1), conditions: Array(1), actions: Array(0)}<br>gs: {_}, negate: false} | <pre>simple.html:12</pre> |
| > |           |   |  |  |                           |

Additional hooks or additional information might be added to these handlers as needed.

# More help on this feature

- <u>Data elements</u>
  <u>Asynchronous deployment</u>
- Tags overview •